This is an update to the April 2013 OHA Backgrounder: Form 1 Assessments under the *Mental Health Act*, developed with guidance from Borden Ladner Gervais LLP.

This FAQ is intended to clarify various practices involving Form 1s, including the use of telemedicine services, the impact of further clinical examinations on a Form 1, and transition from police custody to care by the clinical care team when someone is brought to the emergency department (ED) with mental health concerns.

An overview of the relevant statutory provisions is set out below, followed by updated comments on these issues.

Note that this resource provides general information only and is not intended as, nor should it be construed as, legal or professional advice or opinion.

#### **Overview**

#### Statutory Authority for a Form 1

A Form 1 is an application by a physician for a person to undergo a psychiatric assessment to determine whether that person needs to be admitted for further care in a psychiatric facility, as an involuntary or voluntary patient, or if they should be discharged.

The statutory authority for a Form 1 is found in section 15 of the *Mental Health Act* (MHA). The physician who completes the application need not be a psychiatrist; however, the physician must have personally examined the person within the seven days prior to completing the Form. The examination is not something that can be delegated.

In addition to their own observations, physicians are entitled to rely on the reports of others about the person <u>but</u> must distinguish between the two and document accordingly. There is no requirement for the examination to take place in a hospital. It can take place in any environment – in the community, a physician's office, a clinic, or in an ED.

### Box A and Box B Criteria and Effective Date

There are two sets of criteria for a Form 1 which are set out in the MHA. These are often referred to as "Box A" and "Box B" as this is how they are reproduced on the Form 1 document.

"Box A" is known as the "serious harm test" and is derived from the language of subsection 15(1) of the MHA.

"Box B" provides the authority to involuntarily admit incapable persons who have suffered from recurrent mental disorders that have responded to treatment in the past. Subsection 15(1.1) of the MHA is the statutory basis for the Box B criteria.

A Form 1 takes effect on the date that it is signed by the physician. To sign a Form 1, the physician must have examined the person who is the subject of the application within the last seven days.

Once signed, the Form 1 is effective for seven days and provides authority to transfer the individual to a psychiatric facility where they may be detained, restrained, observed and examined for no more than 72 hours.

#### **Frequently Asked Questions**

### Can examinations to <u>complete</u> a Form 1 be completed via the Ontario Telemedicine Network ("OTN")?

Physicians may complete examinations remotely, including through the OTN. The MHA requires the physician to examine the person, but there is no specific requirement that this be in-person.

Physicians must use their professional judgment to determine the appropriate way to conduct an examination for a particular person. Some of the things to consider in determining whether to use the OTN or another option may include:

- Is access to the system available?
- Is the person able to participate in the examination (i.e., can the person be safely managed if they have to move to access the system)?
- Does the access provide a confidential environment for the examinations?
- Is the connection confidential, with information security safeguards?
- Is there a plan in place to manage an adverse event or emergency during the examination?

Practically, physicians must also consider the alternative – how would the examination occur if not via the OTN?

The use of the OTN for clinical consultations, assessments and examinations, including psychiatric examinations, often allows for more timely access to care and minimizes any need for the patient to travel out of their home community for the assessment.

The use of technology to facilitate access to care is not limited to the OTN and these comments may be applicable to other networks / systems.

#### Can <u>psychiatric assessments</u> by a psychiatrist be completed via the OTN?

As with an examination to determine whether a person meets the criteria for a Form 1, a psychiatric assessment, consultation, examination or period of observation may be completed by a psychiatrist via the OTN.

Considerations regarding the appropriateness of the OTN for this purpose may need to be discussed between health care providers at both facilities, namely, the facility where the person is being detained for the purpose of obtaining a psychiatric assessment and the facility where the psychiatrist is located. The considerations listed above for conducting an assessment for the purposes of initiating a Form 1 are relevant here.

Again, the use of technology to facilitate access to care is not limited to the OTN and these comments may be applicable to other networks / systems.

#### Can a Form 1 be "cancelled"?

Following a patient's examination, a <u>physician</u> may decide that the Form 1 is no longer clinically indicated and "cancel" or "discontinue" the application for psychiatric assessment.

Practically, this occurs when the patient is further examined by a <u>physician</u>, other than a <u>psychiatrist</u>, who concludes that the person no longer meets the criteria for the Form 1; therefore, a psychiatric assessment to determine if the person may require admission to a psychiatric facility for further treatment and care is no longer necessary.

Deciding that a person no longer meets the criteria for a Form 1 may be made in consultation with a psychiatrist via the OTN. If a physician concludes that the person does not require an in-patient assessment for up to 72 hours, that physician can cancel the Form 1. In some situations, consultation with a psychiatrist may be a key element for deciding to cancel a Form 1. The physician should document any decision in the patient's chart.

If a <u>psychiatrist</u> is completing the examination, this presumably would be the psychiatric assessment contemplated when the Form 1 was issued. The options available to the psychiatrist are summarized above: admit as a psychiatric patient, or discharge if further care is not required in a psychiatric facility.

Any clinical assessment, examination or consultation should be documented in the chart. Copies of the Form 1, and Form 42 if applicable, should also be in the chart. In addition to the clinical note, the physician who determines that the patient no longer meets the criteria for the Form 1 should note this in the corresponding order. The clinical reasons for this decision, as well as other decisions about the patient's treatment and care should be documented in the chart.

The person will be discharged from the hospital in accordance with a physician order.

#### Are <u>original</u> Form 1s necessary?

To better ensure that patient care is provided as efficiently as possible, where the Form 1 was completed at another location or using telemedicine services, receiving hospitals are encouraged to accept a Form 1 through fax or other secure electronic transfer. Any communication of personal health information must be in accordance with accepted privacy practices.

#### In what situations may a person be detained, restrained or confined at a hospital?

Regardless of the manner in which a person arrives at the hospital, the MHA provides designated psychiatric facilities with authority to detain or restrain a person for the purposes of a psychiatric assessment (Form 1 or Form 2) and, in certain situations, in the course of their treatment and care as a "psychiatric patient" under the MHA. An individual brought to a hospital by police under section 17 of the MHA, or without a Form 1 or Form 2, is <u>not</u> automatically a "psychiatric patient" and there is no automatic authority for the person to be detained or restrained in the hospital.

The Patient Restraints Minimization Act and common law, described in more detail below, are applicable to those waiting for assessment or care in an ED as well as those who are not "psychiatric patients" under the MHA – this includes patients who may pose an imminent risk of harm to themselves or others as a result of a physical illness, such as delirium, as well as patients brought to a hospital by police under section 17 of the MHA.

The common law provides support for health care providers to "restrain or confine a person when immediate action is necessary to prevent serious bodily harm to the person or to others". This may include situations in which a patient is at a non-Schedule 1 facility awaiting transfer for further assessment, treatment and care. This is acknowledged in section 7 of the *Health Care Consent Act* (HCCA). The scope and duration of restraint or confinement under the common law will depend on the clinical presentation of the patient and the circumstances of a particular situation.

For more on The Use of Restraints, please see Chapter 8 of <u>A Practical Guide to Mental</u> Health and Law.

#### **Working with Police Services**

Hospitals are strongly encouraged to work with police services to streamline and facilitate the communication of information and transitions in the ED. This may include working to develop written protocols or memoranda of understanding to facilitate these transitions.

It is important for the psychiatric facility to have legal authority to assume custody of the person who has been brought to the hospital by police. Proactive discussions on how to handle these situations, as well as constructive communication with respect to each specific case, will help facilitate the transition of the person from the custody of police to the care of the clinicians at the hospital.

Generally, the legal authority to detain and restrain someone for the purpose of a psychiatric assessment involves a Form 1 (Application for Psychiatric Assessment) completed by a physician. There are situations in which care providers may have to rely on the common law to "restrain or confine someone when immediate action is

necessary to prevent serious bodily harm to the person or to others" (HCCA, s. 7) prior to a Form 1 being completed.

Designated psychiatric facilities under the MHA are set out by the Ministry of Health and Long-Term Care in "Schedule 1". If a hospital is not listed in this schedule, it is not a designated psychiatric facility and may be referred to as a "non-Schedule 1 facility". Designated psychiatric facilities are often referred to as 'Schedule 1 facilities'.

Where a person is taken in police custody to a hospital that is not a psychiatric facility (non-Schedule 1), there is no legal authority for the hospital to "take custody" of the person. If a Form 1 is completed by a physician, the patient is to be transferred "forthwith" to a psychiatric facility for psychiatric assessment.

Where a person is taken in police custody to a psychiatric facility (Schedule 1), the General Regulation to the MHA requires these facilities to ensure that a timely decision is made to assume custody of the person from the police. Consultation and communication of relevant information is an important part of this process.

Section 33 of the MHA is applicable only to designated Schedule 1 psychiatric facilities and provides that:

A police officer or other person who takes a person in custody to a psychiatric facility shall remain at the facility and retain custody of the person until the facility takes custody of him or her in the prescribed manner.

The General Regulation to the MHA adds the following in section 7.2:

- (1) Where a person is taken to a psychiatric facility under section 33 of the Act, the officer in charge or his or her delegate shall ensure that a decision is made as soon as is reasonably possible as to whether or not the facility will take custody of the person.
- (2) The staff member or members of the psychiatric facility responsible for making the decision shall consult with the police officer or other person who has taken the person in custody to the facility.

- (3) A staff member designated for this purpose shall communicate with the police officer or other person about any delays in the making of the decision.
- (4) Where a decision is made to take the person into custody, the designated staff member shall promptly inform the police officer or other person about the decision.

The MHA does not provide a specific mechanism by which designated psychiatric facilities may "take custody" of, or detain and/or restrain, a person prior to a physician examination or assessment.

The legal authority to detain and restrain someone for up to 72 hours for the purpose of a psychiatric assessment, following the completion of a Form 1, starts when a Form 42 is completed by a physician in a designated psychiatric facility. A copy of the Form 42 is provided to the person who is the subject of the psychiatric assessment. As noted above, there are situations in which care providers may rely on the common law to "restrain or confine someone when immediate action is necessary to prevent serious bodily harm to the person or to others" (HCCA, s. 7) prior to a Form 1 being completed.

A determination by the Officer in Charge, or delegate, as to when police officers may transfer custody of an individual to a psychiatric facility will depend on several factors, including the condition of the person, the type of hospital and the expertise, skill and resources available to safely manage and care for the patient at that particular time. This includes a decision as to whether police may leave before the physician has examined the person to initiate detention by the psychiatric facility under the MHA.

Hospitals and police services are encouraged to work together in an effort to streamline the process for the transfer from police custody. Any policies or procedures being developed for this purpose must take into account:

- the experience and expertise of the staff working in the ED,
- the availability of physicians,
- the activity, volume and patient acuity in the ED,
- other hospital resource considerations,
- the impact of prolonged wait times on the police services, and
- the "case-by-case" nature of these situations.

It is important for all health care organizations to develop lines of communication and understanding with police officers. Hospitals are encouraged work with local police departments to develop written protocols to facilitate communication. Even with such protocols or memoranda of understanding in place, it is very important for decisions to be made based on the specific facts and circumstances at the time.

The above comments do not necessarily apply to "forensic" mental health patients. Their attendance at a specially designated psychiatric facility may be the subject of a Court order or disposition of the Ontario Review Board, which may provide authority for the forensic patient to be detained at the facility.

For a summary of some of the situations in which police may bring a person to the hospital and for more information on some of the above issues, please refer to *A Practical Guide to Mental Health and Law*.

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