

Courtesy of University Health Network – Guide for Hospital Screeners

Patients who refuse to Wear a Face Mask at the Doors-Guidance for Screeners

1. Screen patients as per usual.
2. Strongly educate on mask use. Provide a face shield as an alternate.

If the patient refuses to wear a mask

3. Clarify- is there a medical reason for refusal to wear a mask?
 - a. If YES- cross check by calling the MRP.
Patient allowed in if the MRP approves.

If the MRP does not approve – ask the patient to leave and escalate to security as needed.

- b. If NO medical reason - ask the patient to leave and escalate to security as needed.

Please be aware of Anti-Maskers coming into the Hospitals

*** Masking Exemption cards are not accepted.*

*Only doctors notes for not wearing a mask will be accepted.***