|  |  |
| --- | --- |
|  | **Program Name** AddressTelephoneFax |

Date

Referring Provider

Address

Re: Patient Name:

OHIP:

DOB:

Thank you for your referral.

London Health Sciences Centre (LHSC) is moving forward with an initial plan to gradually and carefully expand some clinical services that were paused during the COVID-19 pandemic, following the provincial guidelines.

There are still several changes to day-to-day operations at LHSC and some patients will continue to experience delays as services are expanded in a slow and measured way.

**At this time, we are not able to schedule an appointment for your patient, NAME, for the TEST/EXAM/PROCEDURE.**

We are returning your referral to you for follow-up. If you feel your patient requires this test, exam or procedure at this time, please consider referring them to another provider if available.

We apologize for any inconvenience this change may cause you and your patient. Thank you for your understanding during this challenging time as we work to keep our patients, staff and physicians safe.

For reference, the **CLINIC/OFFICE NAME** is accepting referrals of the following:

* LIST SPECIFIC SERVICES

We are **not** accepting referrals for the following:

* LIST SPECIFIC SERVICES

LHSC is working hard to resume additional services as soon as it is safe to do so. Where possible, non-urgent visits and follow-up care is being booked as a telephone or virtual care appointment.

For more information about LHSC’s COVID-19 pandemic response, please visit the website at www.lhsc.on.ca/coronavirus.

Sincerely,

PROGRAM BOOKING STAFF OR AREA LEADER

ADD RELEVANT CONTACT INFORMATION