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Achieving a high-performing health system

At the OHA, we see health care as a system of interconnected parts. We represent approximately 145 public hospitals that operate over 225 sites across Ontario and we work to achieve a high-performing health system for Ontarians by fostering leadership, supporting innovation and building linkages between hospitals and their communities.

Our members play dynamic and vital leadership roles within the province’s health care system. We support the full diversity of our membership by delivering high-quality products and services, by advancing and influencing health system policy in Ontario and by championing innovation and performance improvements.

In broad terms, that is what you are getting when you become a member of the OHA. But membership also gives you a powerful voice. One that informs the creation of the programs and tools we deliver to our members and one that drives our ability to champion innovation and advance health system change in Ontario.

The OHA’s ongoing success is predicated on a strong relationship with our members and we look for every opportunity to engage them in shaping our sector’s priorities.

Together we can build a high-performing health system while providing tangible benefits to your organization.

Our future is interconnected.

For access to everything you need to know about Ontario health care and OHA activities, visit oha.com
Charting the best course

Whether it is health system funding reform (HSFR) using quality-based procedures (QBP) or mapping out a system-level capacity plan for Ontario, the OHA is building a stronger health care system.

Supported by our Provincial Leadership Councils and through the HSFR Governance Structure, the work we do includes:

- Partnering with the Ministry of Health and Long-Term Care and Local Health Integration Networks to provide advice and recommendations on improvements to HSFR, including existing and planned components of Health Based Allocation Model (HBAM) and QBPs
- Recommending policies, directives and guidelines to advance funding reform by promoting effectiveness, efficiency and equitable distribution of funding and expedite adoption of HSFR that improves clinical outcomes for patients
- Providing evidence to promote new integrated models of care that improve value in the health care system, such as Health Hubs for small, isolated communities or bundled care
- Providing impact analysis of announced financial planning targets, surveying members to produce summary information, and providing individual support to hospital CEOs and CFOs
- Developing and promoting new provincial strategies to reduce Alternate Level of Care (ALC) in mental health and complex continuing care beds
- Collaborating with community service providers to streamline the discharge planning processes
2. PATIENT CENTRED CARE

Making a positive difference for all patients

Proactively listening to the voice of patients and families is important to hospitals as they seek to improve the quality and delivery of care. We’re leading a number of initiatives to help hospitals make a positive difference for all patients.

Some of our work includes:

• Offering hospitals access to newly procured Patient Experience Measurement services including an array of ways to reach patients and solutions to enable peer benchmarking and turning data into action

• Updating our leading practices toolkit and education programs to support hospitals with their patient relations activities and through changing regulations

• Delivering timely patient and family engagement resources, supports and educational programs offering practical advice on how our organizations can become more patient centric
Fostering the desire for change

We’re focused on building a culture that is motivated and empowered to make change. And we’re fostering thought leadership, building enhanced measurement and creating education initiatives to ensure the tools for change can truly enable health system transformation.

Among these you’ll find initiatives supporting:

- Quality, where we are working with various government agencies to evaluate oversight and indicator use and to advance plans to drive the quality agenda, including guidance on practices for effective critical incident reviews
- eHealth, where we are benchmarking hospitals’ adoption of enabling technologies and monitoring emerging provincial strategies for advancing integration of hospital information systems and the electronic sharing of health records
Providing the tools and partnerships for change

The OHA’s legislative, legal and professional issues team provides guidance to our members on legislative and policy issues, informs and educates about legal and regulatory developments affecting the sector, prepares submissions to government and other stakeholders and collaborates with partners to develop legal resources and toolkits.

Our team’s work also encompasses physician and professional issues. For example, supported by our Physician Provincial Leadership Council, we develop policy initiatives in collaboration with our system partners. We also liaise with other health professions to address inter-professional issues and collaborate on the development of timely resources.

Some of our work includes:

- Supporting the development of a new Hospital Service Accountability Agreement template and negotiations process
- Liaising with other stakeholders and system partners to collaborate and educate on issues related to physician-assisted dying
- Developing timely resources to help strengthen hospital-physician alignment
Understanding the hospital perspective

The OHA coordinates and leads central bargaining negotiations with each of the major unions representing hospital workers in Ontario. We also oversee the implementation of the terms of each of the central agreements, achieve voluntarily negotiated agreements, and we prepare arbitration submissions on behalf of hospitals when a negotiated settlement is not reached. Given our role in the central bargaining process, we also provide ongoing support to hospitals in the interpretation and administration of the central collective agreements.

In addition to these activities related to central bargaining, we also oversee and administer the central funding process, which provides support to participating hospitals when provisions of the central agreements are challenged through the grievance and arbitration process.
Data driven innovation and leadership in health human resources

At the OHA, our approach to health human resources is data driven with a focus on innovation and leadership to develop and deliver products and services to our members, and others in the health care community. We are committed to engaging our members and ensuring that the supports and services provided are best in class and in line with our members’ needs.

Our work includes:

- Facilitating discussions around new ideas and stimulating creative solutions
- Sharing ideas and be the conduit to best practices, and developing relevant tools, resources and reports that are rooted in data and support our members’ needs
- Leveraging the knowledge of our members, stakeholders, the private sector and other best in class industries to ensure we deliver products and services that are relevant and valued by our members
- Advocating on HR related matters
Offering your staff benefits at an exceptional value to you

The OHA-sponsored group benefits, insured by Desjardins Financial Security, are an unprecedented package because of their member-driven governance structure. A knowledgeable and reliable resource, the OHA provides a uniform framework to administer group benefits. The OHA Benefit Plans foster a solid foundation of knowledge which provides insight into creative solutions to meet the ever-changing needs of health care organizations and their employees.

The OHA Benefit Plans offer access to value-added services that are unparalleled in the industry. Leveraging the partnership culture that has been established, the OHA works diligently to be anticipatory in the selection of these exclusive offerings. Presently, we are pleased to provide complimentary registration to OHA’s signature event, HealthAchieve and complimentary annual membership to the OHA-sponsored WSIB Safety Group Program.
Trusted information resource

The volume of health care news can be overwhelming, and we keep our members connected to the issues and events that affect them most. Using a variety of platforms, we provide regular access to the latest news, information and opinion.

Our public affairs team:

- Ensures members are kept up-to-date with the latest news from government and the wider sector through streamlined corporate communications
- Routinely shares members’ successes and best practices on platforms such as oha.com, thegce.ca, healthscape.ca, and relevant publications
- Conducts effective government relations with a focus on policy and legislative reform
- Conducts media and issues management on behalf of the OHA and wider industry, preparing both members and OHA corporate leaders for response
Making knowledge even more accessible

Our members form a select group of health care leaders who can choose from over 200 of our first-rate educational and career development opportunities, in which more than 55,000 professionals participate every year.

Education can take many forms and exist beyond the traditional classroom setting. That’s why the OHA prides itself on embracing complementary education delivery models that allow health care professionals to develop new, critical skills and expand their knowledge in the pursuit of excellence.

• Hybrid and blended learning sessions allow busy attendees to participate in-person at our state-of-the-art Education Centre and online from wherever you are

• Over 50 certificate programs provide practical workplace applications

• Online certificate courses provide an affordable and easily accessible training option for busy professionals

• Online training modules offer a convenient and affordable way to train your staff. Employers can track progress and run completion reports, making onboarding and compliance requirements easy to achieve
Championing excellence in health care governance

Directors of health care and not-for-profit boards are increasingly in need of services and educational programs that will allow them to achieve governance and organizational excellence.

In addition to its industry-leading resources and comprehensive roster of certificate courses, conferences and online learning programs, the Governance Centre of Excellence (GCE) supports directors of hospitals and not-for-profit boards by:

- Supporting and showcasing leading practices in voluntary governance through the annual Award in Leading Governance Excellence at HealthAchieve and featured stories in Boards, the GCE’s official newsletter publication and the GCE website
- Providing leadership development services including the Board Mentorship Program, Board Orientation Kit and Ask the Expert initiatives
- Allowing boards to improve their effectiveness, and, in turn, enhance organizational performance through the GCE’s Board Self-Assessment Tool and Individual Director Self-Assessment Tool

For more information visit thegce.ca
Bringing the brightest health care minds together

HealthAchieve is a multi-award winning event and one of the largest and most prestigious health care conferences and exhibitions in North America. For more than 90 years, it is the preeminent gathering place for health care and business leaders.

Exhibitors, delegates and sponsors all learn from a mix of sought-after keynotes and more than 50 fascinating educational sessions. In between sessions, attendees browse the expansive exhibit floor learning about the very latest health care innovations.
OHA WEBSITES

oha.com
thegce.ca
healthachieve.com
healthscape.ca
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