

# Maximizing the Role of Lean in Health Care

CAMH Journey through Organized Lean Training

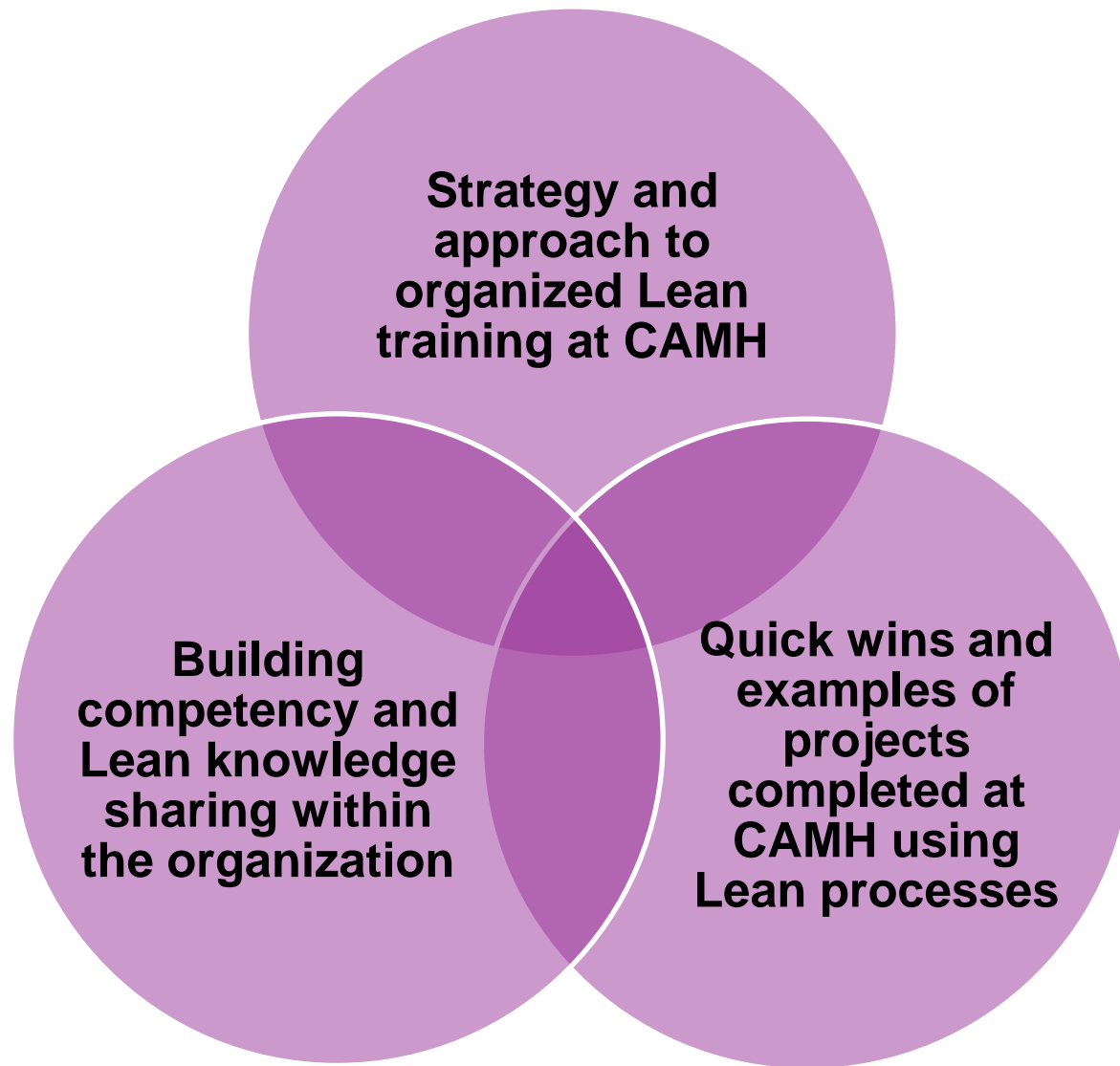
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## Every organization starts their Lean journey from a different place



We started our Lean Journey by following a bottom-up approach

Cohort approach as opposed to individual training

Strong interest by management & staff -100 people trained in 1 year

Right mix of Bottom-Up & Top-Down approaches for sustainability

## Developing internal capacity for Lean to ensure sustainable Lean culture



Recurring Lean on site training offered every 6 months

Setup of a Lean Community of Practice within CAMH

The importance of aligning Lean strategy with CAMH overall strategic plan

Understand current state in key areas before starting a broad-based Lean effort

Start 5S campaigns for staff to apply learned methods directly to their day-to-day work

## Getting the low hanging fruits



Streamlining of processes in PMO around document management



Streamlining and error-proofing of processes in IT procurement efforts



5S initiative involving 5 different departments

