

QIP 1 Update

- QIP's received by HQO April 2011
- High level analysis completed
- Analysis of Learning released Nov 9th
 - Understand key features of best examples
 - Describe areas for improvement
- webcasts/presentations discussing lessons learned

QIP 2010-11 Analysis of Learning

Themes	What went well	What could be better
Priority Setting	<ul style="list-style-type: none"> • Hospitals chose 4.5 high priority topics 	<ul style="list-style-type: none"> • HQO to examine relationship of goal achievement and # of priorities
Target Setting	<ul style="list-style-type: none"> • Aim for the theoretical best • Aim for the 90th percentile among peers • Aim to cut defect or waste in half in current cycle • Match rate of improvement met by others 	<ul style="list-style-type: none"> • Sometimes targets below current performance • Sometimes targets represented insignificant/minimal improvement • Some QIPs did not include targets or baseline measures
Change Ideas	<ul style="list-style-type: none"> • Measure, provide feedback to providers • Redesign or standardize processes • Clinical decision supports & reminders • Develop & verify staff skills • Ensure infrastructure, capacity properly configured • Engage Patients • Create accountability mechanisms 	<ul style="list-style-type: none"> • Unspecified or limited number of change ideas • Root cause analysis instead of change strategy • No process indicator or target for change ideas