

MEMO

SUBJECT: First Death Related to COVID-19

FROM: Michelle DiEmanuele, President and CEO

TO: All Staff, Professional Staff,
Volunteers & Learners

DATE: March 22, 2020

CC: Dr. Dante Morra, Chief of Staff

Kathryn Hayward-Murray, SVP, Patient
Care Services and Chief Nursing
Executive

Today we are sharing that Trillium Health Partners (THP) is reporting its first death in connection to COVID-19. Our collective thoughts are with the patient's family at this difficult time.

The patient was a male in his late 70's who had recently traveled to the United Kingdom. He was a Toronto resident who was tested at a Toronto area hospital and immediately began self-isolation at home. When the patient presented at the Mississauga Hospital on March 14th, 2020, he was known confirmed COVID-19.

THP manages infectious respiratory illness every day and as expected the care team followed appropriate infection control protocols and practices throughout the patient's treatment, including appropriate patient isolation and personal protective equipment (PPE).

THP continues to work diligently to prepare for COVID-19 and has put in significant measures to further protect our patients and people including:

- Stopping all non-essential activity to build capacity;
- Stopping all visitors and non-essential vendors from entering the hospital;
- Limiting entrances and enhanced screening;
- Additional education on when to use PPE and proper use;
- Opening three Assessment Centres; and
- Creating a dedicated phone line and email for staff and professional staff to ask questions.

As the number of cases across Peel, Ontario and Canada continue to grow, it is more important now than ever to ensure we are meticulously following the public health agencies' latest advice both while at work in the hospital and when we return home.

We are committed to continually keeping our staff informed and adapting our procedures and policies as the situation evolves to ensure you are supported and you are safe. A media release will be issued shortly by Toronto Public Health. Today there will be enhanced leader rounding and on Tuesday, March 24, 2020, I will be hosting a Staff & Professional Staff Telephone Town Hall with our Leadership and encourage you to call in. I will be sending details about the call soon.

Please do not hesitate to speak to your leader or call THP's COVID-19 Call Centre at (905-848-7399) for staff and (905-848-7165) for professional staff or email Coronavirus.Support@thp.ca, should you have any concerns, feedback or advice.