

# Executive Report

May 7, 2008

## Report from the OHA

### *2008 Award of Excellence in Nursing Leadership Call for Nominations*

The Ontario Hospital Association (OHA) is pleased to announce the 6th annual *Award of Excellence in Nursing Leadership*, which is designed to acknowledge an individual nurse's outstanding leadership in a senior position (Vice President, Director, etc). Ontario nurses in senior leadership positions working in health care provide a unique contribution of direct care experience, management ability and system thinking that lead to innovation and effectiveness at many levels of their organization and associated communities.

The nominee must be employed in an OHA member organization (hospitals, associates and affiliates). The award will be presented at HealthAchieve2008 held on November 3, 4 and 5, 2008 in Toronto.

The nomination guidelines and nomination form are available on the HealthAchieve website at [www.healthachieve.com](http://www.healthachieve.com), under "Awards - Nursing Leadership." The completed 2008 nomination form and supporting documentation must be received no later than June 30, 2008. For further information and to submit your nomination form, contact Heather Stewart at 416-205-1321 or [hstewart@oha.com](mailto:hstewart@oha.com).

### **New Online Resource Launched for Emergency Preparedness Week**

Emergency preparedness week is an annual event aimed at raising awareness about individual, institution, community, and broader emergency preparedness initiatives. The Ministry of

Health and Long-Term Care's (MOHLTC) Emergency Management Unit (EMU) has developed an online resource called *The EP week Virtual Kit for the Health Sector*. To find out more, visit the EMU's webpage at [www.health.gov.on.ca](http://www.health.gov.on.ca) or the OHA's emergency preparedness webpage [www.oha.com](http://www.oha.com), under "Programs - Emergency Preparedness". We encourage you to get involved and support emergency preparedness and awareness activities in your area. For further information about emergency preparedness and program planning, contact Karen Sequeira at 416-205-1328 or [ksequeira@oha.com](mailto:ksequeira@oha.com).

### **Call for Applications: Pilot Project for Inter-Professional Teams**

The Registered Nurses' Association of Ontario (RNAO) and the Ottawa University, Faculty of Medicine (uOttawa) are now accepting first-stage applications from interested Local Health Integration Networks (LHINs) and health organizations that would like to participate in a pilot project aimed at creating effective inter-professional teams in the workplace. This is a two-stage application process; the first stage involves writing a brief (200 word) statement of interest about your desire to participate in the pilot project.

Selected teams can consist of five to six members who represent four or more professional designations. Teams will

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# Report from the OHA (continued)

participate in the pilot project called, *Building Positive Inter-Professional Relationships in Health Care (TIPS)*, co-directed by the RNAO and uOttawa, Faculty of Medicine and overseen by an inter-professional advisory committee comprised of nurses, physicians, social workers, student nurses and other key health care stakeholders. The pilot project is funded by the MOHLTC.

First-stage applications are due by 5 p.m. on **May 20, 2008**. Information regarding the program details, including the application form for the first-stage process, can be found at [www.oha.com](http://www.oha.com), under “Nursing Programs.”

## Just Clean Your Hands Training Update

The OHA has partnered with the MOHLTC to deliver 14 regional training sessions across the province to support hospitals in developing or enhancing hand hygiene programs. To date, over 95% of hospitals have registered and will participate in one of these very informative sessions. All remaining sessions are at capacity; however, an extra session will be offered (date to be confirmed) to accommodate hospitals that have not been able to register for a session. Next week, an email will also be sent to hospitals that have not participated in a session, providing further details. All program material is available online at [www.justcleanyourhands.ca](http://www.justcleanyourhands.ca). For further information, contact Karen Sequeira at 416-205-1328 or [ksequeira@oha.com](mailto:ksequeira@oha.com).

## Hospital Perspectives Summer/Fall 2008 Edition – Call for Submissions

The OHA is seeking stories for an upcoming *Hospital Perspectives* issue that will showcase innovative e-Health initiatives underway in hospitals across Ontario. Articles should demonstrate the value and successes of hospitals’ focus on e-Health. Submissions should be no more than 600 to 800 words and should be accompanied with high resolution photographs – a minimum of 300 dpi. The submission deadline is **June 4, 2008**. If you are an OHA member and would like to submit a feature article, contact Tamarah Harel at [tharel@oha.com](mailto:tharel@oha.com).

## GLC Call for Nominations Deadline Approaches

The OHA is pleased to announce a call for nominations for its Governance Leadership Council (GLC). The council provides external expert service and counsel to the OHA Board of Directors on the strategies required to ensure successful implementation of the OHA’s governance program under the auspices of the Governance Centre of Excellence (GCE).

All nominees for the council should meet the following criteria:

- Have a distinguished track record in corporate governance and a solid understanding of best practices in corporate governance in the private or not-for-profit sectors in Canada;
- Have a strong understanding of the not-for-profit sector;
- Have effective communication skills; and
- Are able to volunteer their time to meet at least four to five times a year.

Council members should also have specific skills and expertise, including:

- Demonstrated leadership with governance renewal in the hospital and broader health sector;
- Demonstrated leadership with corporate governance reform in the private sector;
- Finance and audit expertise;
- Legal expertise;
- Government experience in dealing with governance and accountability of transfer-payment agencies;
- Demonstrated academic achievement in relation to governance and accountability; and/or
- Expertise in governance performance indicators and performance reporting.

The nomination deadline is **Wednesday, May 14, 2008**.

If you are interested in submitting a nomination or require further information, contact Mary Romero at 416-205-1434 or [mromero@oha.com](mailto:mromero@oha.com).

# Report on Health Care

## TDMH Wins Performance Award

Representatives from the Tillsonburg District Memorial Hospital (TDMH) accepted a “Best Performer” award from McKesson Performance Consulting on May 7, 2008 for their participation in the *Operating Room Benchmarking Collaborative* sponsored by the MOHLTC’s Surgical Efficiency Targets Program.

Since it began to perform cataract procedures through Ontario’s Wait Time Strategy (WTS), TDMH has been participating in the program which collects data and information that measure efficient surgical management processes. TDMH submitted 12 months of data for 2007 and won “Best Performer” out of 106 Canadian hospitals. Criteria for the award included utilization, start time and scheduling accuracy. Best practice in the surgical program has been a focus for TDMH for several years and involvement in the WTS has been a further catalyst for quality improvement.

## Enhancing Lives Together

St. Peter’s Hospital and Hamilton Health Sciences (HHS), are joining together to ensure that seniors and those with chronic illness receive the care and attention they deserve. St. Peter’s, a 250-bed complex continuing care hospital, has been providing specialized care to seniors and individuals with lifelong, complex medical conditions for almost 120 years. HHS is an academic teaching hospital with almost 1,000 beds across a family of five hospitals and a cancer centre.

Today, the region has more seniors than any other region in Ontario and will increasingly require highly specialized and dedicated health care services for their complex health issues. This amalgamation will enhance services for these individuals by creating a combined system that builds on the strengths of both hospitals. The two organizations already care for many of the same patients: approximately 84% of acute care discharges to St. Peter’s Hospital are from HHS and approximately 75% of St. Peter’s Hospital patients requiring acute care are admitted to HHS. Patients will benefit from a continuum of expert care ranging from acute care, to chronic care, to rehabilitation. For staff, this means a broader range of career opportunities as well as a single organizational structure that encourages and supports collaboration and innovation.

## CVH Honoured with Communications Awards

The Health Care Public Relations Association (HCPRA) has announced that the Credit Valley Hospital (CVH) has been awarded a first place *Hygeia Award* in the multimedia category for its animated/live action paediatric pre-surgery video, “Kids in the Hospital: Vivi and Her Operation” and a first-place *Hygeia Award* in the website category. The *Hygeia Awards* are presented annually to recognize excellence in health care communications.

Vivi is a “kid-friendly” entertaining and instructional video that combines live action and animation designed to reduce the anxiety associated with a child’s upcoming surgery. A recent evaluation of the video shows that more than half of the respondents felt the video had an impact on their anxiety level, and 81.5% felt better prepared for their surgery after viewing the video.

A first-place award also went to the CVH website ([www.cvh.on.ca](http://www.cvh.on.ca)), redeveloped in April 2007, to offer a variety of new media and community health information support based on focus group and survey data collected in fall 2006. Some of the changes include interactive maps of the hospital facilities, health and wellness podcasts featuring medical and allied health professionals, video shorts about healthy lifestyles and disease prevention, wikipedia-style program and service information for quick reference, easy site navigation and right-sized web print formats.

## Fundraising Campaign Completed in Record Time for Reopening of Birthing Unit

Stevenson Memorial Hospital (SMH) and the SMH Foundation were able to raise \$312,000 in record time for the reopening of its birthing unit. The SMH birthing unit reopened on April 21, 2008 after a 16-month closure. To provide much needed equipment, a campaign to raise the money was officially launched in March. The hospital enacted the recommendations of an expert panel appointed by the MOHLTC and also integrated maternal child services with Southlake Regional Health Centre. Additionally, nurses refreshed their training, the birthing unit was refurbished and an obstetrician was hired for the reopening.

# Executive Announcements

The Canadian Health Services Research Foundation announced the appointment of **Maureen O'Neil** as President and CEO, effective September 1, 2008.

**Dr. Ken Arnold** was recently appointed as the Ontario Medical Association's new President.

The Central East LHIN named **Dr. Rosemary Moodie** as its Paediatric Lead charged with developing an integrated regional model of hospital-based paediatric care.

## Report from Queen's Park

### Ontario Coordinates Global Effort to Fight Cancer

Ontario will coordinate a new global effort to investigate the links between genetics and cancer. New information will help health care professionals detect cancer earlier and treat patients more effectively. The government is investing \$40 million in the ten-year project and is part of Ontario's \$3 billion innovation agenda, which is aimed at building a stronger economy, creating high-quality jobs and improving life for people.

The International Cancer Genome Consortium will work with the Ontario Institute for Cancer Research (OICR) to coordinate the work of scientists around the world. A new unit hosted at the OICR will collect research data and share it with scientists worldwide. Genetic information derived from cancer cells will help identify better ways to kill tumours and tailor treatment to specific cancer types.

### Industry Leaders Form Task Force to Align on EHR Standards

Focused on the acceleration of electronic health records (EHRs), industry leaders from Canada Health Infoway (Infoway), Canadian Healthcare Information Technology Trade Association (CHITTA - the Health Division of the Information Technology Association of Canada), and the Association of Health Technology Industry (AITS) announced on May 1, 2008 that they have formed a task force to accelerate and promote the transition to a new set of pan-Canadian health information technology standards. The task force will collaboratively work to promote the adoption of pan-Canadian standards, especially with point-of-service systems, by engaging clinicians,

health care providers and vendors. Involving these stakeholders will support the planning required to ensure the interoperable electronic health record (iEHR) is leveraged and the adoption of pan-Canadian standards is accelerated. Significant cost savings and quality improvements are achieved when custom integration is eliminated. Patients, clinicians and health service delivery organizations all benefit when data can be reliably shared across health care systems.

### Government Invests in Ottawa Hospitals

Ottawa-area citizens will soon benefit from reduced wait times with a new MRI machine and \$800,000 in annual funding for its operation. The new MRI - the second for Hôpital Montfort - will play a key role in the hospital's Francophone medical teaching program and support enhanced health care services. Hôpital Montfort's new MRI will add roughly 2080 more hours of care.

Up to 400 patients a year from the Ottawa area will receive cancer treatment faster from a new mobile radiation unit at The Ottawa Hospital. Ottawa-area patients have been treated for radiation at the Ottawa Hospital Cancer Centre, but Ottawa has had long radiation waits for some time. The \$5.4 million mobile radiation unit will operate during the construction of the new Queensway Carleton Hospital Cancer Clinic. This includes over \$1.9 million for the purchase of the new radiation treatment machine, which will be moved into the new cancer clinic when construction is complete. The radiation unit in Ottawa began serving cancer patients on April 8, 2008.



# OHA

# Conferences

## Community Engagement in an Evolving Health Care Environment

May 15, 2008

Toronto

This conference will gather together trustees, hospital and health care leaders, and trusted experts in governance to discuss the importance of community engagement in the province's ever-changing health care system. Featured speakers include Anne Corbett, Senior Partner, Borden Ladner Gervais LLP; Guy Giorno, Partner, Fasken Martineau; Ruthe-Anne Conyngham, Past Chair, OHA and Past Chair, St. Joseph's Health Centre (SJHC), London; Dr. Gillian Kernaghan, Vice President, Medical and Professional Affairs, SJHC, London; Sandra Hanmer, Chief Executive Officer (CEO), Waterloo Wellington LHIN; Robert Devitt, President and CEO, Toronto East General Hospital; Maria Hudspith, Director, Community Engagement, Vancouver Coastal Health Authority; and Elizabeth Dowdeswell, Former President and CEO, Nuclear Waste Management Organization. For further information, contact Josie Mazzola at 416-205-1356 or [jmazzola@oha.com](mailto:jmazzola@oha.com).

## Highlighting Excellence in Rural and Northern Health Care

May 21, 2008 (social event)

May 22 & 23, 2008

Toronto

While striking the right balance for providing effective and quality care is a province-wide challenge, northern and rural health care providers require a one-of-a-kind approach. This conference will provide updates on the progress of small, rural and northern hospitals and their future agenda. Participants will look at essential tools that help drive success and how progress can be evaluated.

Join colleagues at the Rogers Centre on May 21st for a fun-filled Toronto Blue Jays baseball game in a private skybox. Top off the second day of the conference by enjoying a relaxing dinner and waterfront cruise. For further information, contact Shannon Byck at 416-205-1357 or [sbyck@oha.com](mailto:sbyck@oha.com).

## Medical Staff Management

June 10, 2008

Toronto

The OHA, in conjunction with Borden Ladner Gervais LLP, presents this one-day conference highlighting two areas of interest

for Chiefs of Staff, Chief Nursing Officers and other hospital administrators responsible for the management of health care professionals.

The first half of the day will cover the reporting obligations for health care providers under the recent changes to the *Regulated Health Professions Act (RHPA)*, and the new requirement for reporting critical incidents to patients, which becomes law on July 1, 2008. The impact of the Dupont-Daniel Inquest and lessons learned will also be addressed.

The afternoon session will examine inter-professional collaboration including the integration of complementary therapies into traditional hospital practice and the role of non-regulated and regulated alternative care givers in the practice environment. For further information, contact Kerry Vincent at 416-205-1306 or [kvincent@oha.com](mailto:kvincent@oha.com).

## Health Promoting Hospitals

June 12 & 13, 2008

Toronto

Historically, hospitals and health services have developed around their ability to treat disease and support patients' health. This focus has been challenged in recent decades to include health promotion as an effective response to counter rising levels of chronic disease and to improve overall health. Much progress has been made in improving health within the hospital setting by looking at the broader cultural, social and environmental issues which can support health and well-being. There is also increasing evidence for health promotion at the organizational level and in clinical settings that align with quality improvement approaches.

This conference will focus on ways hospitals can improve health for staff, patients, and communities through organizational and cultural change. Participants will also have an opportunity to explore effective change management, the World Health Organization's (WHO) Health Promoting Hospitals model, as well as strategies and successes from hospital health promotion initiatives in Quebec and Ontario. For further information, contact Sara Simone at 416-205-1314 or [ssimone@oha.com](mailto:ssimone@oha.com).

## Capital Planning

June 20, 2008

Toronto

This year's conference promises to be an informative and interesting session that will provide the latest developments in

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# OHA Conferences (continued)

capital planning as well as what to expect post-construction. Participants will have the opportunity to listen to presentations and take part in roundtable discussion groups.

Topics include post-construction from both a Canadian and international perspective, organizational readiness, legal issues to consider during the course of construction, and the role of LHINs in the infrastructure puzzle. There will also be a panel on market capacity based on an environmental scan. For further information, contact Sara Simone at 416-205-1314 or [ssimone@oha.com](mailto:ssimone@oha.com).

## Implementing your Talent Management Strategy June 24, 2008 Toronto

The Ontario health care system requires strong talent management strategies to deal with the impending shortage of skilled staff and available leadership, and to maintain the needs of employees to ensure that quality care is always being delivered. The goal of this one-day conference is to provide information on a wide range of talent management topics that will assist leaders in recognizing and implementing effective talent management processes within their own organization, and to aid in the growth and development of strategies to maximize employees' potential. For further information, contact Shannon Byck at 416-205-1357 or [sbyck@oha.com](mailto:sbyck@oha.com).

## OHA's Health Care Leadership Summit September 3, 4 & 5, 2008 Huntsville

This conference is designed to provide hospital CEOs with an opportunity to dialogue and share perspectives on important

issues such as health care integration. This year's summit will showcase other high performing health care systems and will compare these to our own, feature the performance culture imperative, and provide CEOs with an opportunity to strategize about the future of Ontario's health care system. The summit will be chaired by Cliff Nordal, President and CEO of London Health Sciences Centre and St. Joseph's Health Care, London. For further information, contact Eva Bell at 416-205-1342 or [ebell@oha.com](mailto:ebell@oha.com).

## Lean Six Sigma in Health Care September 15, 2008 Toronto

Six Sigma and Lean are two powerful performance improvement methodologies anchored in the scientific method that aims to define, measure, analyze, improve, and control proven solutions. Faced with resource constraints, impeded accessibility and inefficiencies, health care is beginning to experience the benefit of this standard, disciplined approach.

Lean/Six Sigma is an effective strategy that has been used for several years by businesses outside of the health care community to improve their bottom line while also improving process performance, customer satisfaction and quality. In recent years, health care organizations have increasingly adopted the Lean/Six Sigma approach to improve their operational and clinical processes while reducing medical errors and improving patient safety and satisfaction. This one-day conference will demonstrate how to apply Lean and Six Sigma principles to your health care organization from the advice of leading experts in North America. For further information, contact Kerry Vincent at 416-205-1306 or [kvincent@oha.com](mailto:kvincent@oha.com).



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