

Executive Report

August 13, 2008

Report from the OHA

Public Reporting of Patient Safety Indicators: Amendments to Regulation 965 under the *Public Hospitals Act*

On August 9, 2008, Regulation 257/08, which proposes amendments to the Hospital Management Regulation 965 under the *Public Hospitals Act*, was published in the *Ontario Gazette*. The amendments add a new section - 22.2 - which sets out the reporting requirements for hospitals concerning quality of care indicators. A background, summarizing the new reporting requirements, can be found on the Ontario Hospital Association (OHA) website at www.oha.com, under "Communication - Legislative Issues and Analysis - Other Bills and Legislative Issues - OHA Resources." For further information, contact Cyrelle Muskat at 416-205-1316 or cmuskat@oha.com, or Melissa Radolli at 416-205-1322 or mradolli@oha.com.

OHA Executive Golf Tournament a Success

Perfect weather combined with generous sponsors, an amazing course, delicious meals and 144 contending golfers contributed to the success of the OHA Executive Golf Tournament on July 15, 2008 at the Greystone Golf Club in Milton.

On that day, a net of \$83,000 was raised for Guelph General Hospital's (Guelph General) *MRI & More Campaign*. The funds will go towards the purchase of a new MRI scanner, renovations to the emergency department to accommodate mental health patients, and will fully equip the new vascular surgery suite.

Richard Ernst, President and Chief Executive Officer (CEO) of Guelph General, extends a heartfelt thank-you to all the sponsors and participants for their important role in ensuring the tournament's success. The OHA and Guelph General would also like to specially acknowledge their Elite Sponsors: Agfa Healthcare, Borden Ladner Gervais LLP, Hill-Rom and Osler, Hoskin and Harcourt LLP.

Please mark your calendars for next year's tournament to be hosted by St. Thomas Elgin General Hospital, which is scheduled for July 16, 2009. For further information, contact Warren DiClemente, Vice President, Educational Services and Operations at 416-205-1366 or wdiclemente@oha.com.

HealthAchieve
Inspiring Ideas & Innovation | 2008

Official Opening Speakers Announced

Two inspiring Official Opening keynote speakers will kick off HealthAchieve this year: Lance Armstrong, seven time Tour de France cycling champion, two-time Olympian, cancer survivor and author and General Rick Hillier (Retired), Canada's former Chief of Defence. Both speakers will share their unique views on leadership and innovation with the HealthAchieve audience. The session will be moderated by Wendy Mesley an award-winning broadcast journalist. Join us on **Monday, November 3** for an unprecedented opening session. For further updates on HealthAchieve, visit www.healthachieve.com or contact Susan Jacobs at 416-205-1364 or sjacobs@oha.com.

Early Registration Can Save You up to \$125

Take advantage of the early registration discount and save up to \$125.00 if you register by **Friday, September 12, 2008**. HealthAchieve2008 will take place on **November 3, 4 and 5, 2008**, at the Metro Toronto Convention Centre. Delegates are encouraged to register online by visiting www.healthachieve.com.

Book early to ensure your choice of hotel during your stay in Toronto. When making a hotel reservation, identify yourself as a delegate attending HealthAchieve2008 to qualify for the special hotel rates. For further information regarding registration, program and exhibit floor information and hotel accommodations, call 416-205-1361/416-205-1362 or email healthachieve@oha.com.

Report on Health Care

Ontario's Restricted Registration Pilot to Improve Access to Medical Care

The pilot phase of the Restricted Registration Project is now underway. At the July 30th meeting of the Registration Committee of the College of Physician and Surgeons of Ontario (CPSO), 100% of the completed applications were approved for Certificates of Restricted Registration.

As a result, residents will be able to work in multiple health care sites across the province including: Brockville General Hospital, Dryden Regional Health Centre, Hamilton Health Sciences Centre, London Health Sciences Centre, The Ottawa Heart Institute and Ottawa Hospital, Sunnybrook Health Sciences Centre, The Hospital for Sick Children, St. Michael's Hospital in Toronto, St. Joseph's Health Centre in Toronto, and St. Joseph's Health Centre in London.

Residents will provide a range of services including emergency department (ED) coverage, critical care, general ward coverage, general paediatrics, radiology, general surgery and paediatric general surgery. Residents with Certificates of Restricted Registration will improve access to medical care across the province while receiving first-hand exposure to additional areas of service within supervised settings. This initiative can also help ease ED coverage challenges faced by a number of hospitals across the province.

This pilot, the first of its kind in North America, is a conjoint project of the Council of Ontario Faculties of Medicine, the Professional Association of Internes and Residents of Ontario (PAIRO), the Council of Academic Hospitals of Ontario (CAHO) and the Ministry of Health and Long-Term Care (MOHLTC). The program is making great progress in finding the facts about resident practice in restricted registration as a means of serving Ontario's health care needs. Even while the pilot is ongoing, residents can continue to apply for Certificates of Restricted Registration in health care sites across the province. For more information about the pilot, contact Laura Silver, Project Manager, at 416-946-7173, or visit the website at www.restrictedregistrationontario.ca.

SickKids Scientists Uncover Key to Controlling How Stem Cells Develop

Canadian researchers are one step closer to controlling human embryonic stem cell differentiation thanks to the work of scientists Dr. Cheryle Séguin and Dr. Janet Rossant of the Developmental and Stem Cell Biology program at The Hospital for Sick Children (SickKids). This groundbreaking research was published in the *Cell Press Journal*.

One of the biggest hurdles to overcome before the clinical use of embryonic stem cells is the current inability to effectively control the process of stem cell differentiation. While there has been a great deal of research into how to coax human embryonic stem cells into becoming various kinds of cells, this study provides a clear picture of how researchers might control the early steps of endoderm tissue differentiation.

While this new understanding will not yet lead to use of embryonic stem cells in human patients, this is an important step in the process. Having a better understanding of how cells are manipulated to control how they differentiate is an important leap, and in the future, will lead into new pathways in regenerative medicine. By studying stem cells that carry DNA with disease-causing mutations, researchers may soon learn more about how these mutations cause the cell to become diseased. This will also lead to research into generating new drugs or therapies that are able to directly address the genetic defect and treat the disease.

This research was supported by the Canadian Institutes of Health Research (CIHR), the Stem Cell Network, the Natural Sciences and Engineering Research Council of Canada, the Juvenile Diabetes Research Foundation, the Biotechnology and Biological Sciences Research Council UK, and SickKids Foundation.

Report from the Capitals

Infoway Negotiates Agreement with GE Healthcare

Canada Health Infoway (Infoway) recently announced it has negotiated preferential conditions and pricing with GE Healthcare Canada through a Preferred Solution Agreement for their Centricity Picture Archiving and Communications System (PACS) and Diagnostic Imaging Repository (DI-r).

Diagnostic imaging and PACS refers to systems that allow X-rays, MRIs, ultrasounds and CT scans to be captured, viewed and transmitted electronically from one site to another. These systems replace conventional X-ray film and greatly improve access to patient information. Diagnostic imaging repositories provide a secure environment for the storage and retrieval of diagnostic images and reports.

Through an Infoway project investment, British Columbia's Interior Health Authority demonstrated an overall average of a 41% decrease in turnaround time for radiology results since the implementation of PACS. Similar technology provided by GE Healthcare at the province's Fraser Health Authority uncovered millions in annual cost savings by reducing film costs, storage space and increased productivity. By 2010, Canadians will benefit from improved radiology services made possible by digital diagnostic imaging in all provinces and territories.

A key element of the Canada-wide agreement is preferential pricing for jurisdictions who implement a shared service where several hospitals agree to use a common PACS and DI-r infrastructure. The Canada-wide agreement will help accelerate the implementation of electronic health records (EHRs), making it simpler for provinces and territories to acquire a diagnostic imaging solution. GE Healthcare Canada joins Agfa Healthcare, Christie Group Ltd., McKesson Information Solutions, and Philips Healthcare as preferred solution providers for diagnostic imaging.

Infoway's Preferred Solution Agreements show that participating vendors like GE Healthcare have a deep understanding of the pan-Canadian EHR and the need to adopt established standards to ensure interoperability. While Infoway believes that these agreements offer significant value, the selection of specific vendors rests with the individual province or territory.

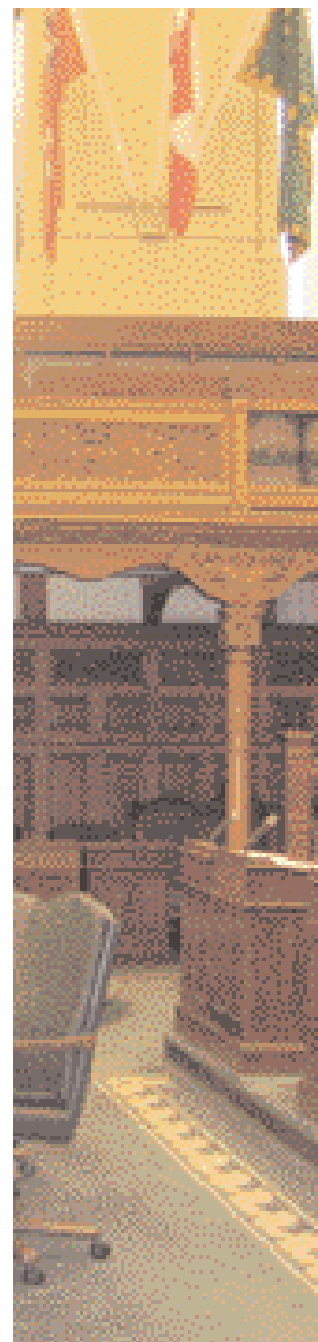
2008 OHPIP Released

The 2008 Ontario Health Plan for an Influenza Pandemic (OHPiP) was released on August 12, 2008. As with previous iterations, this year's plan was a collaborative effort involving experts from across the health sector, labour, and government.

The OHPiP continues to be improved and enhanced year after year - building a system of pandemic health readiness in Ontario.

The 2008 edition of OHPiP provides more detail on surveillance and reporting systems to monitor a pandemic; occupational health and safety and infection prevention and control measures; the timing, use and availability of antiviral treatment; and the organization and delivery of influenza-related primary care services, including assessment, treatment and referral services. The 2008 edition also includes revisions to the planning guidelines for laboratories, paediatric services and long-term care homes. As well, OHPiP 2008 provides new chapters on planning and managing certain critical health services during a pandemic, including the services required by people with chronic kidney disease or acute kidney injury, and the province's blood supply.

The 2008 OHPiP is available for download on the MOHLTC website at www.health.gov.on.ca/pandemic.



OHA Conferences

Navigating the Landscape for Employee Health

September 16, 2008
Toronto

With productivity issues, turnover, absentee costs, and increasing employer health premiums, managing employee health is a must for companies who wish to develop into robust organizations for long-term growth. This conference will assess what is available through the public health system, the emerging legal imperatives to workplace health, case studies on evidence-based workplace intervention, and a clinician's view of evaluating the efficacy of an organization's wellness program. For further information, contact Linette DeGraaf at 416-205-1455 or ldegraaf@oha.com.

Health Care Governance Forum/Breakfast with the Chiefs

September 16 & 17, 2008
Toronto

Almost 3,500 Ontarians serve as trustees of their local hospitals, bringing with them the voices and perspectives of their neighbours to help determine how their hospital operates. Any organization that embraces openness and accountability must also manage the tensions that may arise during public debates about complex issues. These debates, along with strict reporting requirements, quality, and other accountability measures have made hospital trustee leadership more important than ever.

This conference provides a valuable opportunity for trustees to network, learn, and share best practices with colleagues. This year's program will be presented in conjunction with Longwoods Publishing's *Breakfast with the Chiefs* featuring Dr. Alan Hudson, Lead of Access to Services and Wait Times, MOHLTC. Presentations will include topics such as working in a Local Health Integration Network (LHIN) environment, community engagement, CEO pay for performance, and physician relationships. For further information, contact Josie Mazzola at 416-205-1356 or jmazzola@oha.com.

Region 5 Annual Meeting and Education Conference: New Skills, New World - The Future of Health Care

October 2 & 3, 2008
Stratford

This year's conference will focus on hospitals of the future and address topics such as ethics, technology, e-Health, public

reporting and quality of care, the future of *The Public Hospitals Act*, and include breakout sessions focusing on topics such as evaluating Chiefs of Staff and the physician-hospital relationship. OHA President and CEO Tom Closson will look at health care providers in the world of LHINs. Keynote closing speaker, Nick Bontis, Director, Institute for Intellectual Capital Research will discuss "Leader-shift: Thriving in 2020." Register early, as the block of rooms at the Arden Park Hotel will be released on August 15, 2008.

A conference bonus includes a half-day governance session on the Certificate in Leading Board Committees; participants will receive a Governance Centre of Excellence (GCE) Certificate upon completion of the course. For further information, contact Joanne Murphy at 416-205-1341 or 1-800-598-8002, ext. 1341, or jmurphy@oha.com.

Annual Human Resources Symposium - Finding and Filling the Gap: Workforce and Human Resources Planning

October 16, 2008
Toronto

Organizations struggling to maintain a balance between the supply and demand of human resources are relying on workforce and human resources (HR) planning strategies and techniques.

Join health care HR leaders and people managers for an extraordinary and in-depth conference focusing on finding and filling gaps in the workforce through workforce and HR planning. This interactive, one-day program will showcase the latest trends and leading-edge practices in HR planning, and will teach participants how to develop their own programs and strategies to bring back to their organizations. For further information, contact Shannon Byck at 416-205-1357 or sbyck@oha.com.

Region 4 Annual Meeting and Educational Conference - Achieving Excellence in Region 4: Critical Health Issues, Strategies and Solutions

October 20 & 21, 2008
Kitchener

Hospitals are facing growing accountability challenges as well as new patient safety and quality reporting requirements. Relationships with both LHINs and communities are continually evolving. Consequently, boards must manage the growing complexity of health issues that need to be addressed both within

(continued on next page)

OHA Conferences (continued)

hospital communities and the broader health care system. Recognizing these current challenges, this year's conference will highlight challenges, strategies, and solutions regarding patient safety; infection prevention, control and reporting; health human resources; Ontario's e-Health strategy; an update on LHINs; and a panel discussion on community engagement. For further information, contact Joanne Murphy at 416-205-1341 or 1-800-598-8002, ext. 1341 or jmurphy@oha.com.

OHA Region 2 Annual Meeting and Educational Conference - Patient Safety and Beyond: Strategies to Achieve Sustainable Success October 23 & 24, 2008 Ottawa

As new public reporting obligations come into effect on **September 30, 2008**, leadership in the development, promotion, implementation and evaluation of safety components is essential for the delivery of effective patient care.

This year's program will include topics on infection prevention, control and reporting; patient transportation; a clinical services review on community engagement; building a culture of good governance; engaging doctors in a shared quality agenda; evaluating Chiefs of Staff; and a panel discussion on health providers in the world of LHINs. The dinner's keynote speaker is Dr. Andrew Pipe, Director of the Prevention and Rehabilitation Centre at the University of Ottawa Heart Institute. For further information, contact Joanne Murphy at 416-205-1341 or 1-800-598-8002, ext. 1341 or jmurphy@oha.com.

Correspondence Course in Fundamental Health Care Accounting November 2008 - May 2009

This correspondence course has been designed to provide non-management staff in health care finance or other related

departments with an opportunity to learn about basic accounting principles and procedures in Canadian health care facilities.

The program aims to provide participants with an opportunity to understand and learn at a basic level, the application of accounting principles and accounting guidelines by the Canadian Institute for Health Information (CIHI); to impart a basic awareness of accounting theory and practice for internal controls and accounting procedures; and to provide a basic understanding of financial revenue, expenditures and reporting in health care facilities. The correspondence course consists of nine lessons and a final exam. For further information, contact Marisa Bavaro at 416-205-1309 or mbavaro@oha.com.

Leading Management Through Exemplary Leadership, Level II December 1, 2, & 3, 2008 Toronto

This program will focus on the subject areas of strategic and operational planning, change management, stress management, and emotional intelligence. These subject areas are combined with several management topics covered in the Level I program (Motivation, Strategic Leadership, Communications, Perceptions and Listening Teamwork, Team Building and Empowerment). Level II will provide graduates of both programs with a solid base for personal development and leadership in the years ahead. For further information, contact Marisa Bavaro at 416-205-1309 or mbavaro@oha.com.



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