

Executive Report

September 12, 2007

Report from the OHA

Call for Candidates: HOOPP Board of Directors

The Ontario Hospital Association (OHA) is seeking qualified individuals with senior management experience and pension administration knowledge to serve on the Hospitals of Ontario Pension Plan (HOOPP) Board of Directors for a three-year term, effective January 1, 2008.

The HOOPP Board of Directors is comprised of 16 Trustees, eight of whom are appointed by the OHA and eight of whom are appointed by the Ontario Nurses Association (ONA), Canadian Union of Public Employees (CUPE), Service Employees International Union (SEIU), and the Ontario Public Service Employees Union (OPSEU). Of the eight OHA-appointed trustee positions, two will be vacant as of December 31, 2007. For more details on the nominations, visit the OHA website at www.oha.com, under “Latest News.”

Interested candidates should submit a resume and covering letter outlining their qualifications to Lorraine Ladha, Director, Regional and Board Affairs by email at lladha@oha.com or by fax 416-205-1310, no later than September 21, 2007.

Provisions of Bill 171, *Health System Improvements Act*, Proclaimed in Force

On September 1, 2007, a number of provisions of the *Health System Improvements Act* became law. These provisions include amendments to the *Dental Hygiene Act, 1991*, and permits dental hygienists, in appropriate circumstances, to independently provide scaling and root planning (teeth-cleaning); amendments to the *Immunization of School Pupils Act (ISPA)*, which allow registered nurses who hold an extended certificate of registration to sign a statement of medical exemption under the ISPA; and a portion of

amendments to the *Health Insurance Act* that establish the new Medical Audit Process, the Physician Payment Review Board and the Joint Committee on the Schedule of Benefits.

A copy of the *Health System Improvements Act* can be found at www.ontla.on.ca. For further information, contact Melissa Radolli at mradolli@oha.com or 416-205-1322.

Needle Safety Regulation 474/07 Introduced

The *Ontario Gazette* published Regulation 474/07 under the *Occupational Health and Safety Act* on September 8, 2007. The Regulation, which comes into force on September 1, 2008, provides a definition of “safety-engineered needle,” and sets out the requirements for both the provision and use of safety-engineered needles and the exceptions to this mandate. Section 2 names the following facilities to which the Regulation applies: every hospital as defined in the *Public Hospitals Act*, every private hospital as defined in the *Private Hospitals Act*, every institution as defined in the *Mental Hospitals Act*, and Homewood Health Centre, Inc.

A copy of the Regulation can be found at www.gov.on.ca. For further information, contact Tim Savage at tsavage@oha.com or 416-205-1375.

Notice of OHA’s September ALC Survey

The OHA is conducting a series of surveys related to the alternate-levels-of-care (ALC) issue facing Ontario hospitals. A link for the September 2007 survey will be sent via email to all

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hospital Chief Executive Officers (CEOs) shortly. The purpose of the survey is to collect timely information on ALC-challenged hospitals. The results will support the OHA's ongoing discussions with the Ministry of Health and Long-Term Care (MOHLTC). Members are asked to complete the survey no later than 4:00 p.m. on **September 28, 2007**.

For further information, contact Lou Reidel at lreidel@oha.com or 416-205-1320.

OHA Executive Golf Tournament

Under sunny skies at the Club at Bond Head, Southlake Regional Health Centre welcomed close to 300 golfers for the *OHA Executive Golf Tournament* on August 8, 2007. The day started early with a full buffet brunch for all golfers, followed by a shot-gun start on both the North and South courses. A cocktail hour and wonderful dinner rounded out the evening.

Congratulations to the day's winning foursome from Timmins and District Hospital: **Esko Vainio**, President and CEO, **Michael Watts**, **Sabre Kanwar** and **Vijay Kanwar**. This year's recipient of the Shaft Award was Guelph General Hospital.

Call for Submissions: The *Dr. William Sibbald Award for Excellence in Patient Safety*

In honour of the late **Dr. William Sibbald**, a pioneer in critical care medicine and champion of improvements in patient safety, the Government of Ontario has established the *Dr. William Sibbald Award for Excellence in Patient Safety*. The award recognizes excellence and innovation in the development and implementation of patient safety initiatives across the health care system. A \$25,000 award will be granted annually to an organization or collaborative.

All submissions must be received by **October 30, 2007**. The successful applicant will be announced in December 2007. Organizations interested in submitting an application can access the selection criteria from http://www.health.gov.on.ca/transformation/innovation/dr_william_sibbald.html

For further information about this award, contact **Aviva Rubin**, Senior Policy Analyst, Ministry of Health and Long-Term Care at 416-327-7504 or aviva.rubin@ontario.ca



Register Early and Save

OHA HealthAchieve2007 will take place on November 5, 6, and 7, 2007 at the Metro Toronto Convention Centre. By booking before **Friday, September 14, 2007**, delegates can take advantage of the early registration discount and save \$100. Register online at www.ohahealthachieve.com.

Book Hotel Accommodations for OHA HealthAchieve2007

Book your accommodations for OHA HealthAchieve early to ensure your choice of hotel during your stay in Toronto! When making hotel reservations, please identify yourself as a delegate attending OHA HealthAchieve2007 in order to qualify for the special hotel rates. For further information regarding registration and hotel accommodations, contact healthachieve@oha.com or 416-205-1361 or 416-205-1362.

Report on Health Care

FCHS Pilots Innovative Testing

Four Counties Health Services (FCHS) is the pilot site for the Thames Valley Hospital Partnership (TVHP) Point-of-Care testing, which enables nurses or other health care professionals to test blood samples immediately using a new portable device. The system, currently in place at Quinte Health Care North Hastings site, automates many common blood tests, with quick results. At FCHS, all emergency department (ED) blood work and urgent inpatient testing will use the system. Nurses will have new chips imbedded in their ID badges. When they test a blood sample, they will also scan their badge and the patient's ID bar code bracelet. This way, when the Point-of-Care device prints out blood test results, it will indicate patient information, such as doctor's name, patient's age, the nurse who administered the test, and the results, all in one report. Training staff for Point-of-Care testing took place in August and the system is now being used at the facility's ED.

Cottagers Make Million Dollar Gift to Hospital Foundation

The Peterborough Regional Health Centre Foundation announced a one million dollar donation to the *By Your Side* campaign from Stony Lake cottagers George and Kathy Dembroski, on September 5, 2007. In recognition of their generous gift, the Emergency Room (ER) at the new Peterborough Regional Health Centre, opening mid-2008, will be named the "Dembroski Emergency Department."

By Your Side is a \$10 million campaign to invest in new medical technology and equipment. With the gift, the campaign has raised almost \$7 million of its goal, with plans to be complete before moving into the new building.

Project Teams Invited to Bid on Niagara Health System Health Care Complex

The Niagara Health System (NHS) health care complex project has reached another key milestone with a Request for Proposals (RFP) to design, build, finance and maintain the new facility. It is expected that the successful team will be selected in mid-2008, with construction scheduled to begin in fall 2008. The NHS project is one of the largest hospital infrastructure projects in Ontario. It is also the first full DBFM (design, build, finance and maintain) project to receive approval under the

provincial government's Alternative Financing and Procurement (AFP) delivery model.

Once complete, the community hospital will serve more than 434,000 residents across the Niagara Region with a full range of acute/critical, surgical, emergency and ambulatory services. The health care complex will also house new regional services including cardiac catheterization, radiation treatment for cancer patients and new longer-term mental health beds.

Regional Cancer Centre at Southlake Breaks Ground

Tuesday, August 21, 2007 marked the start of construction for the four-storey Regional Cancer Centre at Southlake Regional Health Centre - the centrepiece of the Hospital's \$110 million Regional Cancer Program.

Scheduled to open during 2009, the Regional Cancer Centre at Southlake will provide advanced cancer diagnostics, radiation treatment, and follow-up care close to home to over one million York Region and south Simcoe County residents.

New Critical Care Outreach Team Launched at HDGH

The Critical Care Outreach Team (CCOT) represents a major innovation in hospital practice. Comprised of specially trained critical care specialists, ICU doctors (intensivists), nurses and respiratory therapists, this outreach team takes the skills, expertise, and equipment of the ICU out onto the medical units of the hospital to stabilize patients with deteriorating conditions. The team's quick medical intervention can often fast-track the patient to ICU for immediate critical care or prevent an ICU admission altogether.

When the team is paged, a Critical Care Nurse responds immediately. Working in tandem with the on-call CCOT Intensivist, they assess the patient's condition and provide the necessary follow-up or medical intervention needed to stabilize the patient. Each CCOT experience provides an opportunity for the team to share their knowledge with the unit nurses. During their daily rounds, the team also follows-up on the condition of patients who have been recently discharged from the ICU to various care units throughout the hospital.

Hôtel Dieu Grace Hospital (HDGH) was one of 26 hospitals across the province to receive funding for the establishment of a CCOT.

Executive Announcements

The Rouge Valley Health System is pleased to announce **Rik Ganderton** as its new President and CEO.

The Centre for Addiction and Mental Health (CAMH) is pleased to announce the addition of **Dr. Kwame McKenzie** to its leadership team, effective September 17, 2007.

CAMH is pleased to announce that former Lieutenant Governor of Ontario, the Honourable **James K. Bartleman**, is joining the CAMH Board of Trustees.

The OHAfrica Board of Directors is pleased to announce **Alicia Homer** as OHAfrica Interim Executive Director, after two years of service as

the OHAfrica Project Manager with The Change Foundation (TCF).

Northumberland area physician **Dr. Michael Bayer** was presented with the *Family Physician of the Year Award* on Monday, September 10, 2007.

Report from Queen's Park

Government Developing New Funding Model Based on Population Needs

The MOHLTC has developed the Health-Based Allocation Model (HBAM), a new "Made-in-Ontario" funding model, to allocate funding to the province's 14 Local Health Integration Networks (LHINs).

The model takes into account the health status of patients in local communities. The Ministry and LHINs will be able to analyze and interpret data so that areas of the system with the greatest needs get the greatest share of funding.

This new funding model is expected to promote equal access to services across Ontario; ensure funding is responsive to health needs of the patients treated; promote integration by recognizing opportunities to coordinate services across geography, providers and patient types; promote an equitable share of funding within available resources; and promote fairness by accounting for differences in health and need for service.

WTIS Earns Top Award in Innovation Management

Cancer Care Ontario (CCO) has received the prestigious gold award for Innovation Management from the Institute of Public Administration of Canada (IPAC) for developing and deploying the Wait Time Information System (WTIS). The WTIS is the first provincial system to capture accurate and timely wait

time data. CCO also concurrently implemented Ontario's Client Registry/Enterprise Master Patient Index (EMPI) to support the WTIS in accurately identifying patients within and across hospitals.

Ontario's Client Registry/EMPI sets a foundation for an electronic health record and will be used for other local and provincial e-Health initiatives in the future. As of June 2007, staff from 81 Ontario hospitals and 1,700 surgeons' offices, are using the WTIS and Ontario's Client Registry/EMPI to improve access to care.

Initially developed to capture information in five key areas, CCO has been mandated by the government to lead the expansion of the WTIS. Beginning spring 2008, the WTIS will be expanded to include all surgical procedures for adults and paediatrics by end of March 2009.

General Election Called on October 10, 2007

On September 10, 2007, the Honourable David C. Onley, Lieutenant Governor of Ontario, dissolved the 38th Legislature of the Province of Ontario, and ordered writs for a general election to be held on Wednesday, October 10, 2007. At dissolution, the Ontario Legislature was made up of 103 MPPs: 67 Liberals, 25 Progressive Conservatives, 10 New Democrats, and one vacancy.



OHA Conferences

Region 4 Annual Meeting and Conference September 20 & 21, 2007 Niagara Falls

New and exciting changes have been made to the format of the OHA's Annual Region 4 Educational Conference. With even more time dedicated to discussion and networking throughout the sessions, delegates will have an unprecedented opportunity to work together with their colleagues and identify the challenges facing their hospitals and best practice solutions.

Session topics have been tailored on the basis of feedback gathered from Region 4 members, who identified governance and community engagement, LHINs, ALC issues, and e-Health strategies as the key concerns facing their region and communities. The conference will also feature a poster display showcasing innovation and best practices in health care.

For further information, contact Joanne Grzywina at jgrzywina@oha.com or 416-205-1341.

Energy Monitoring, Targeting and Reporting: A New Way of Managing Health Care September 27, 2007 (Full Day) & September 28, 2007 (Morning only) Toronto

The OHA, in conjunction with Enbridge Gas Distribution and Union Gas, is pleased to present a new expanded version of *Energy Monitoring, Targeting and Reporting: A New Way of Managing Health Care (MT&R)*. MT&R is a powerful technique for managing the consumption of energy downward. It involves ongoing analysis of energy use taking into account the key consumption drivers, such as weather and activity indicators, and is the basis for integrating energy efficiency into an organization's management structure.

In this two-day, highly interactive and hands-on workshop, participants will gain working knowledge of the principles and analysis methods and the practical skills needed to implement MT&R. The course will help prepare participants make reasoned choices about the various commercial energy information management tools available in the market.

For further information, contact Marisa Bavaro at mbavaro@oha.com or 416-205-1309.

Through the Looking Glass: The Next Frontier of Accountability and Transparency in Health Care October 15, 2007 Toronto

Increasingly knowledgeable health care consumers expect their hospitals, government, and health professionals to be accountable for their work. Today, accountability and related governance issues are viewed as critical to the sustainability of the health care system.

Recent media coverage has focused on the transparency and accountability of hospital operations, which have been examined by both federal and provincial quality councils, the Provincial Auditor's targeted reviews, and have been the impetus for a number of key legislative initiatives.

This event features dynamic and informative perspectives on transparency and accountability within a publicly-funded health care system. Sessions will provide insight into responsibly serving Ontario's patients, expectations and obligations of a hospital, and emerging health care issues in the province.

For further information, contact Sara Simone at ssimone@oha.com or 416-205-1314.

Region 1 North East/North Central Sub Region Administrative Professionals Conference October 25 & 26, 2007 North Bay

This workshop is designed to provide every health care administrative professional with the tools and information they need to enhance their skill-set, boost productivity and to better their work and life. The program will feature a mix of presentations, interactive discussion and opportunities to share ideas and challenges with fellow colleagues. Topics will include LHINs and their new role; information technology - working smarter, not harder; time management; respect in the workplace; legal matters; and work-life balance.

For further information, contact Joanne Grzywina at jgrzywina@oha.com or 416-205-1341 or 1-800-598-8002 ext. 1341.

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OHA Conferences (continued)

Region 2 Annual Meeting and Conference Achieving Excellence through Leadership and Change: Strategies for Success October 11 & 12, 2007 Ottawa

Change is constant in today's health care environment. Health care workers face increasing pressures. Hospital boards must build new relationships with their LHINs and meet new accountability challenges and responsibilities with Hospital Service Accountability Agreements (HSAAs) and patient safety and quality reporting requirements. Recognizing these current challenges, this year's conference will feature governance and community engagement discussion, hospital and trustee breakout sessions, and an update on LHINs. Guest speakers include Hugh MacLeod, Associate Deputy Minister, MOHLTC and Chris Edgelow, Sundance Consulting Inc. The conference will also feature a poster display showcasing innovation and best practices in health care.

For further information, contact Joanne Grzywna at jgrzywna@oha.com or 416-205-1341.

Advanced Certificate in Board Governance November 19 & 20, 2007 Mississauga

Today's hospital board members must be knowledgeable about advanced governance matters in order to better contribute to and influence the performance of their boards. This two-day course is designed for hospital trustees interested in enhancing their role and involvement within their board. The course combines interactive scenario/case studies and presentations with peer collaboration. Following a brief review of core governance concepts, participants will discuss key strategic positioning and planning issues from both a hospital and LHIN

perspective. Other key areas will also be examined, such as building physician capacity and ensuring financial viability. A look at balanced scorecards and performance indicators will help participants explore the board's ability to measure the hospital's success in meeting its strategic plan. The formal part of the course will end with an instructive presentation on scenario planning: how to anticipate and adapt to planned and unplanned scenarios. Participants will also listen to and engage in discussion with a hospital CEO and Board Chair on the important distinction between management and board responsibilities.

For further information, contact Josie Mazzola at jmazzola@oha.com or 416-205-1356.

Canadian Root Cause Analysis Framework Workshop: A Tool For Identifying and Addressing the Root Cause of Critical Incidents in Health Care November 29, 2007 Toronto

The Institute for Safe Medication Practices (ISMP) Canada, in collaboration with the Canadian Patient Safety Institute and Saskatchewan Health, has developed a *Canadian Root Cause Analysis Framework*. The framework is intended to provide health care practitioners with a systematic method for analyzing critical incidents and near misses with a high potential for harm in a manner that will focus on system-based root causes and contributing factors, rather than on individuals involved in an event. Join us for this one-day workshop that has been developed to assist hospitals to use the *Root Cause Analysis Framework* effectively.

For further information, contact Shannon Byck at sbyck@oha.com or 416-205-1357.



200 Front Street West, Ste. 2800
Toronto, ON M5V 3L1
Tel: 416 205 1300
Fax: 416 205 1360
www.oha.com

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Editor:
Tamarah Harel
416 205 1346
tharel@oha.com