

Executive Report

May 30, 2007

Report from the OHA

HSFO Releases Stroke Rehabilitation Report

In 2006-07, the Stroke Rehabilitation System Consensus Panel formed to develop a framework and rehabilitation standards for the purpose of provincial policy development and regional planning, as well as evaluation and performance monitoring of stroke rehabilitation services. The panel identified the necessary tools and processes to support effective transitions to and from appropriate rehabilitation settings across the continuum. The Ontario Hospital Association's (OHA) Complex Continuing Care and Rehabilitation Provincial Leadership Council was pleased to provide input into the development of the report. The report can be found online at www.heartandstroke.ca/profed (under "Ontario Stroke System" - "Professional Resources" - "Rehabilitation"). For further information, contact Enza Ferro at eferro@oha.com or 416-205-1319.

CPSI Conducts Consultation for Draft National Guidelines

The Canadian Patient Safety Institute (CPSI) has launched a nation-wide consultation of health care organizations and stakeholders regarding the draft National Guidelines for the Disclosure of Adverse Events. An independent research firm, PRA Inc., has been retained by the CPSI to conduct the consultations.

The survey can be accessed at https://www.pra-surveys.ca/cpsi_survey.html. Before completing the survey, please read the guidelines at <http://www.patientsafetyinstitute.ca/Disclosure.html>.

All responses will be kept confidential, and although survey responses will be used in a report, the information will be grouped together and no responses will be identifiable.

Responses will be accepted until June 15, 2007. A synopsis of the feedback will be available on the CPSI website later in July. If you have any questions about this study, contact **Brigitte Bouchard-Morris** of PRA Inc. at bouchard-morris@pra.ca or 1-888-877-6744, or you may contact **Dawn Vallet** of CPSI at dvallet@cpsi-icsp.ca or 1-866-421-6933. For further information, contact **Sarena Weil** at sweil@oha.com or 416-205-1439.

Reminder: Health Canada Hosting Online Consultations

On May 28, 2007, Health Canada launched an online consultation on the Proposed Regulatory Framework for Whole Blood and Blood Components. Health Canada's blood regulatory framework under the *Food and Drugs Act* is being revised to include specific regulations that address the safety of whole blood and blood components for transfusion. This initiative will result in updated and/or new specific regulations that reflect current practices and technology. The online consultation is available on Health Canada's website (<http://www.hc-sc.gc.ca/>). For further information, contact **Karen Sequeira** at ksequeira@oha.com or 416-205-1328.

TCF Releases New Strategic Plan

The Change Foundation (TCF) has released their new Strategic Plan 2007-2010 entitled, "*Contemplating the way we change. Changing the way we think.*" It is available on TCF website at www.changefoundation.com. For further information, contact **Sine MacKinnon** at smackinnon@changefoundation.com or 416-205-1334.



Call for Photos

The OHA invites Member hospitals to submit photos for inclusion in the OHA HealthAchieve2007 preliminary and on-site programs and other promotional material. Photos should relate to the theme, "*Inspiring Ideas & Innovation*" and illustrate examples of innovation (for example, new technology, medical research and inspiration, human interaction and community diversity). Submit captioned and labelled high resolution (300 dpi or higher) photos in colour or black and white to sjacobs@oha.com by **June 29, 2007**. For further information, contact **Susan Jacobs** at sjacobs@oha.com or 416-205-1364.

Report on Health Care

North York General Hospital Signs New Agreement with U of T

On May 18, 2007, North York General Hospital signed a new affiliation agreement with the University of Toronto (U of T), further strengthening their long-standing partnership in educating future health care professionals.

On a typical day, approximately 60 medical students are trained throughout the hospital during the academic year. The hospital's teaching expertise in community-based education programs and its general education model, rooted in real-life experience, ensures that physicians are trained to serve the community well. The hospital's medical undergraduate and postgraduate programs are distinguished by the enriching one-on-one experience they offer. This mentoring relationship provides unique opportunities to gain knowledge and understanding of common conditions in the community.

The new affiliation agreement will not only further enhance the rich learning experience of students, but enable the hospital and U of T's Faculty of Medicine to collaborate in research initiatives for advancing patient care.

Town of Ajax Supports Rouge Valley

A \$250,000 gift from the Town of Ajax to Rouge Valley Ajax and Pickering hospital will help reduce scarring and ensure faster recovery times for surgical patients in west Durham.

The donation, pledged over a four year period, will support the purchase of Minimally Invasive Surgery (MIS) equipment for the hospital's surgical program - an area at Rouge Valley that has recently seen a 24 per cent increase in patient volume.

MIS involves using a tiny video camera and remote-controlled instruments to perform surgical procedures through incisions that are much smaller than those in traditional operations. This results in less scarring, faster recovery times and fewer surgery-related complications.

Currently, Rouge Valley Centenary in Scarborough is the only community hospital in the Greater Toronto Area to have an MIS suite. Surgeons there have been successfully performing a variety of procedures for the past two years, including laparoscopic bowel resections and operations on gallbladders, spleens and kidneys.

Accreditation Granted to NHH

Northumberland Hills Hospital (NHH) recently received full accreditation from the Canadian Council on Health Services Accreditation (CCHSA).

In the survey summary, the CCHSA reported: "NHH can celebrate many successes. Team work, communication and partnering are key and consistent themes in this organization. Clients, partners and staff

speak highly of this organization. Successes of the organization since the previous survey continue to be its people-focus and pride in the organization." The next full survey of the hospital will be planned for 2010.



SJHH Takes Recruitment to the Movies

St. Joseph's Healthcare Hamilton (SJHH) is looking to recruit health care workers and is headed to the movie theatres to find them. Beginning May 18 and during the summer movie blockbuster period, SJHH will run a 60-second advertisement in multiple local area theatres to help attract health care workers to its organization. The advertisement features a cross-section of SJHH health care workers, including a nurse, a physician, researchers, and an MRI technologist. The advertisement is the second Cineplex Theatre advertisement SJHH has produced. In December 2006, the hospital ran a 60-second advertisement to increase the profile of SJHH in the community. SJHH was recently awarded the Health Care Public Relations Association of Canada (HCPRA) Multimedia Hygeia Award for the first Cineplex Theatre advertisement.

Report from Queen's Park

New Program Supports Immigrant Workers

Last week, Ontario Citizenship and Immigration Minister Mike Colle announced a new provincial program that gets newcomers settled more quickly. The Provincial Nominee Programs (PNP) is a pilot program enabling Ontario employers and multinational corporations investing in Ontario to recruit and retain internationally trained individuals, including international students enrolled in Ontario, for work. The employer category helps employers fill labour needs in specific fields.

The majority of Ontario's nominees will be from the employer category for highly skilled workers such as industrial electricians, specialized professionals such as researchers, and international students. Approximately half of the nominations will be targeted to communities outside the Greater Toronto Area, to support growth in regional economies, and a certain number will be specified for health care-related jobs.

Successful nominees will receive permission to work in Ontario. They, along with their family, will be nominated by the provincial government to have their application fast-tracked by Citizenship and Immigration Canada.

Ontario will nominate 500 individuals in the first year of the pilot program. The program will be fine-tuned and adjusted to ensure it is flexible and effective in meeting employers' labour market needs.

The pilot PNP is part of the Canada-Ontario Immigration Agreement (COIA), the first-ever agreement on immigration between Ontario and the federal government.

For more information about the PNP, visit www.ontarioimmigration.ca/english/pnp.asp, or call 1-866-214-6820.

Minister Smitherman Announces Award Winners

From a field of 18 finalists, Ontario Minister of

Health and Long-Term Care George Smitherman, announced six winners of the Minister's Innovations Awards at the Celebrating Innovations in Health Care Expo 2007, including:

- *Innovations in Health Human Resources* - Huron Family Health Team
- *Innovations in Health Information Management* - Department of Family Medicine, McMaster University and Fig P. Software Incorporate
- *Improving Efficiency Through Process Redesign* - Holland Orthopaedic and Arthritic Centre, Sunnybrook Health Sciences Centre
- *Improving Quality and Patient Safety* - Group Health Centre, Sault Ste. Marie
- *Innovations in Health Promotion* - Whitby Mental Health Centre
- *Meeting Community Needs Through Integrated Health Care* - Thunder Bay Regional Health Sciences Centre

The winners were selected by an independent panel of health experts.

Sudbury's Redevelopment Project Proceeds As Planned

The Ministry of Health and Long-Term Care (MOHLTC) has announced that St. Joseph's Health Centre in Sudbury has been given approval to proceed with its 64-bed Complex Continuing Care redevelopment project.

The project will accommodate the relocation of the complex continuing care beds from Hôpital régional de Sudbury Regional Hospital and will be co-located with the 128 long-term care beds at St. Joseph's Health Centre.

The St. Joseph's Health Centre project is one of many approved under ReNew Ontario, the government's five year, \$30 plus billion infrastructure investment plan.



OHA Conferences

Medical Staff Management: The Changing Health Care Landscape

June 11, 2007

Hilton Toronto Airport Hotel
5875 Airport Rd., Mississauga

This conference will focus on emerging issues in medical staff management, including the importance of security for staff and the information and data systems that hospitals manage. Sessions will also explore the means for addressing physician shortages, the changing demographics of medical staff, and the need for performance evaluation and management in the wake of mandatory retirement elimination. Speakers will discuss the role of Local Health Integration Networks (LHINs) and their impact on physicians and health care institutions. An opening keynote address will be delivered by **Dr. Ann Cavoukian**, Information and Privacy Commissioner of Ontario.

For further information, contact **Lina Pallotta** at lpallotta@oha.com or 416-205-1357.

Board's Role in Quality Oversight and Improvement - June 14, 2007

Hilton Toronto Airport Hilton
5875 Airport Rd., Mississauga

As hospital leaders, board members need to learn about and support organizational quality programs as a way of measuring and improving hospital performances. Conference participants will learn about the rapidly changing policy environment related to governance, patient safety and will also be given the tools needed to drive performance improvements.

Chaired by **John MacNaughton**, Chair of the Quality Committee at University Health Network, guest speakers include: **Dr. Alan Hudson**, Lead of Access to Services and Wait Times, MOHTLC; **Dr. Robert Bell**, President and CEO, University Health Network, **Anne Corbett**, Partner, Borden Ladner Gervais LLP; **Virginia McLaughlin**, Board Chair, Sunnybrook Health Sciences Centre and Chair, OHA Governance Leadership Council; **Sally Lewis**, Vice President, Performance Excellence, Trillium Health Centre; and, **Kathleen Morris**, Special Projects, Canadian Institute for Health Information.

The program concludes with a presentation by **Hilary Short**, OHA President and CEO, who will talk about how the board can drive quality improvement. For further information, contact **Josie Mazzola** jmazzola@oha.com or 416-205-1356.

Navigating the Waters of Privacy and Security June 14, 2007

Holiday Inn on King
370 King St. W., Toronto

Privacy and security are significant priorities for any health care organization. This conference will assist participants in developing a heightened understanding of and access to real-life experiences related to the implementation and interpretation of privacy-related policies and procedures. The conference will focus on the importance of privacy for health-related information and the challenges hospitals face when responding to security breaches. Featured panel discussions will further highlight experiences and responses to the *Personal Health Information Protection Act (PHIPA)*.

To close the conference, there will be a joint presentation discussing the collaborative effort between Toronto Police Services, University Health Network and St. Michael's Hospital to develop a policy for disclosing private information to police. Speakers include: **Michelle Farrell**, General Counsel; **Carole Garmaise**, Legal Affairs, University Health Network; **Alan Belaiche**, General Counsel, St. Michael's Hospital and Toronto Police Services. For further information, contact **Lina Pallotta** at lpallotta@oha.com or 416-205-1306.

The ALC Challenge - Making the Most of a Difficult Situation

June 22, 2007

InterContinental Toronto Centre
225 Front St. W., Toronto

Ontario hospitals increasingly face a challenge in discharging patients in need of alternate levels of care (ALC) in a timely fashion. In many cases, occupancy levels in hospitals already exceed the recommended levels for optimal patient care. In the absence of the ability to readily discharge patients, the admission of emergency patients is being delayed.

An important new OHA conference will address the challenge of transitioning ALC patients to a more appropriate level of care by focusing on the problem as a capacity issue from a system-wide perspective.

Health care system leaders, planners, managers and providers are invited to attend this conference, not only to obtain an understanding of the scale and scope of ALC challenges that lie ahead, but also to share the lessons learned through the many collaborative efforts and research initiatives already underway. During this one-day conference, participants will learn how to leverage system resources to achieve short-term solutions and plan long-term strategies. For further information, contact **Shannon Byck Munday** at sbyckmunday@oha.com or 416-205-1357.

OHA Conferences (continued)

Family and Patient Centred Care
June 25, 2007
InterContinental Toronto Centre
225 Front St. W., Toronto

Improving family- and patient-centred care is a multifaceted challenge that many organizations have embraced with remarkable results. Join us for our second annual conference about advancing the culture of family and patient centred care, organizational leadership, the quality of work-life and patient centred care, family presence, and the patient perspective. The conference will be chaired by **Beverley John**, Vice President, Patient Care Services at Joseph Brant Memorial Hospital. Confirmed speakers include: **Dr. Mary Ferguson-Paré**, Vice President, Professional Affairs and Chief Nurse Executive at University Health Network and **Patrick Conlon**, Member of Mount Sinai Hospital's Multi-Disciplinary Adult CCT. Presentations will also be provided by noted social activist, **Michele Landsberg** and **Dr. Pat Straw**, the Head of Patient and Public Partnership at Lothian University Hospitals NHS Trust in Edinburgh. For further information, contact **Lina Pallotta** at lpallotta@oha.com or 416-205-1306.

Health Care Risk Management
September 5, 6, 7, 2007
Ontario Hospital Association
200 Front St. W., Toronto

This certificate course teaches skills that will allow risk managers to become integral parts of their organization and to focus on industry-specific elements of the health care organization. The course uses interactive lectures, group work and case studies which give participants the opportunity to learn risk management skills unique to health care, including the CQI process, credentialing and clinical risk management. It will provide an overview of the legal system, risk financing, risk transfer principles and occupational health and safety programs, as well as up-to-date information on the current and emerging issues and practices in health care risk management.

For further information, please contact **Marisa Bavaro** mbavaro@oha.com or 416-205-1309.

Institute for Health Care Financial Managers
September 10 & 11, 2007
Renaissance Toronto Hotel Airport
801 Dixon Road, Toronto

In conjunction with the Health Care Financial Managers Association, the OHA has focused this edition of its annual conference on addressing health care issues, improving business performance and reviewing finance issues in the transformation of the health care system. Featured speakers **Evan Solomon** and **Leonard Brody** will provide an overview of creative approaches to managing and solving the complex challenges of sustainability in the 21st century and business leadership, innovation and competitiveness.

The agenda will cover a variety of topics, including an environmental scan of Ontario's health care sector, an update from Ontario's Auditor General, a forecast of economic trends, an industry perspective on career planning, and what's ahead for Ontario Buys. For further information, contact **Shannon Byck Munday** at sbyckmunday@oha.com or 416-205-1357.

Leadership Certificate for Hospital Board
Chairs - DATE CHANGE
September 11 & 12, 2007
Toronto Airport Marriott Hotel
and November 3, 2007
Metro Toronto Convention Centre

The role of the hospital board chair has become increasingly complex in today's dynamic health care system. As leaders, hospital board chairs must be equipped to face challenges within their hospital and the broader community. This three-day certificate course is designed to prepare incoming board chairs and/or existing chairs for their leadership roles. Participants will gain insights on topics such as the board's mandate and accountability in the evolving health care environment; the skills required to lead a high performing board; the challenges board chairs often face, including but not limited to, quality and risk management, board and hospital executive performance management; succession planning; and leading the board and hospital through crisis and controversy. For further information, contact **Josie Mazzola** at jmazzola@oha.com or 416-205-1356.



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