

Executive Report

May 23, 2007

Report from the OHA

OHA Conducting May ALC Survey

The Ontario Hospital Association (OHA) is conducting a series of surveys related to the alternate levels of care (ALC) issue facing Ontario hospitals. A link for the May 2007 survey was sent via email to all hospital Chief Executive Officers (CEOs) earlier this week. The purpose of the survey is to collect timely information on ALC challenged hospitals. The results will support the OHA's ongoing discussions with the Ministry of Health and Long-Term Care (MOHLTC) and government. The survey is due no later than 4:00 pm on May 29, 2007. If you have any questions, or for further information, contact Lou Reidel at lreidel@oha.com or 416-205-1320.

Health Canada Launches Online Consultation

On May 28, 2007, Health Canada will launch an online consultation on the Proposed Regulatory Framework for Whole Blood and Blood Components.

Health Canada's blood regulatory framework under the *Food and Drugs Act* is being revised to include specific regulations that address the safety of whole blood and blood components for transfusion. This initiative will result in updated and/or new specific regulations that reflect current practices and technology.

The online consultation, which will be made available on Health Canada's website (<http://www.hc-sc.gc.ca/>), is an opportunity for anybody who works with or is interested in

activities related to whole blood and blood components to provide input into the proposed regulations. For further information, contact Karen Sequeira at ksequeira@oha.com or 416-205-1328.

IPC to Release Annual Report

Ontario Information and Privacy Commissioner (IPC) Ann Cavoukian will release her *2006 Annual Report* on Tuesday, May 29, 2007. The annual report and accompanying news release will be posted on the Commissioner's website at 1:45 p.m. (www.ipc.on.ca). The OHA will review the report and provide a summary of the relevant findings, as they relate to hospitals, in the weeks following the report's release. For further information, contact Melissa Radolli at mradolli@oha.com or 416-205-1322.



Award of Excellence in Nursing Leadership - Call for Nominations

The OHA is calling for nominations for the fifth annual *Award of Excellence in Nursing Leadership*, designed to acknowledge the outstanding leadership of an individual nurse in a senior leadership position employed by an OHA member

(continued on next page)

Report from the OHA (continued)

organization (hospitals, affiliates and associates). The award will be presented at OHA HealthAchieve2007, which will be held November 5, 6 & 7, 2007 at the Metro Toronto Convention Centre.

The 2007 *Nursing Leadership Award* nomination guidelines and form are included in this week's OHA *Executive Update* email and are also posted on the OHA HealthAchieve2007 website under "Awards and Submissions." The completed nomination form and supporting documents must be received by the OHA no later than July 17, 2007. To submit a nomination or to obtain further information, contact Heather Stewart by email at hstewart@oha.com, by fax at 416-205-1390, or by phone at 416-205-1321.

2007 Leading Practices Display - Call for Submissions

OHA HealthAchieve2007, in cooperation with *Healthcare Quarterly*, invites submissions for Leading Practices Displays. The guidelines for the Leading Practices Displays (formerly known as International Best Practices) have been revised for 2007. Submissions should focus on the patient experience and will no longer be a poster display, but an electronic presentation.

The electronic Leading Practices Displays offer provinces, regions, hospitals, health care institutions and health management organizations - locally and abroad - the opportunity to share what they have done to improve the "patient experience" in health care.

For patients, the definitive experience is a response to their needs as they define them; it typically includes the promotion of their safety and well-being, access to quality care, helpful information and the right to choose, be heard and collaborate with health professionals in a comfortable and functional environment. The environment includes facilities that are easy to find, reach and navigate and that offer appetizing food, clean linen, fine housekeeping, privacy, comfort, dignity, and a culture of wellness and healing.

The deadline for submissions is Friday, July 20, 2007.

Visit the HealthAchieve2007 website at www.ohahealthachieve.com/leadingpractices for complete details and an online submission form. For further information, contact Lina Pallotta at lpallotta@oha.com or 416-205-1357.

Ted Freedman Award for Innovation in Education - Call for Submissions

The OHA, in cooperation with Longwoods Publishing, is looking for the best "Innovation in Education" program that advocates and enables education in health, health services and health management at a healthcare organization.

This is a wide-open international competition. Anyone or any group can make a submission. Complete submission guidelines can be found on the HealthAchieve2007 website at www.ohahealthachieve.com.

The winner of the *Ted Freedman Award* will receive a framed certificate and complimentary attendance at OHA HealthAchieve2007, November 5, 6 and 7 in Toronto, Ontario. The winner will be announced in front of 2000 delegates at the closing session on Wednesday, November 7. All submissions must be received by August 8, 2007 and should be submitted electronically to Lina Lopez at llopez@longwoods.com.

Report on Health Care

ICES Report Reveals No Adverse Impact from Wait Times Strategy

A new report by the Institute for Clinical Evaluative Sciences (ICES) shows that the Ontario government's Wait Times Strategy (WTS) has not had an adverse impact on the rates of other surgical procedures in Ontario.

The report analyzed physician claims to OHIP between January 1992 and June 2006 for 27 surgical procedures that were not part of the WTS and compared forecasted and actual procedure rates after 2004. None of the non-priority surgery areas saw significant rate decreases after the introduction of the WTS, when compared with pre-policy trends, and a small number of non-WTS orthopedic procedures may have even actually increased.

ICES investigators stress that, although there was no adverse impact upon rates of surgery on a provincial basis, it is possible that rates may have decreased in some regions. They recommend that future studies assess effects of the WTS on surgical waits, particularly for urgent procedures where evidence suggests that delay may compromise outcomes.

The ICES Investigative Report "*The Ontario Wait Time Strategy: No Evidence of an Adverse Impact on Other Surgeries*" is available at

www.ices.on.ca/file/Wait_Time_Strategies_other_surgeries_IR.pdf

North East LHIN Compiles Best Practices

The North East Local Health Integration Network (LHIN) has worked collaboratively with other LHINs, many Community Care Access Centres, and a number of hospitals to develop a comprehensive list of alternate levels of care (ALC) best practices, models and strategies. The compendium of best practices is currently being used as reference material by four ALC Task Forces, established by the North East LHIN, to identify systemic strategies for responding to the multi-dimensional ALC challenges. Members are encouraged to visit the North East LHIN's website, www.nelhin.on.ca, to download and review the information.

Construction Progresses at PRHC

The construction of the new Peterborough Regional Health Centre (PRHC) has reached a major milestone, reaching 75 per cent of its completion. The project continues to be on budget and on time for occupancy in spring 2008. The new 494-bed, 715,000 square-foot facility will see the consolidation of two

hospital sites, along with 124 more beds and increased programs and services. Block A of the building which houses rehabilitation, telemetry, surgical, intensive care, and maternity and paediatric inpatient units, is expected to be complete late this summer.

The Credit Valley Hospital Receives Recognition Award

The Credit Valley Hospital in Mississauga has been awarded the platinum level *BD Safety Recognition Award* for reducing sharps injuries. This is the first time a platinum level award has been achieved in the history of the program by the Becton, Dickinson and Company.

This award has been designed to recognize health care institutions that are committed to providing a safer work environment to their staff and patients through the use of BD safety-engineered devices and programs. By implementing sharps safety devices and programs, The Credit Valley Hospital has taken a step forward in the prevention of sharps injuries, which can lead to the transmission of serious diseases such as hepatitis B, hepatitis C and HIV within the institution.

As part of this program, BD has provided The Credit Valley Hospital with an educational grant to further advance their efforts to provide a safer work environment for their health care workers.



Report from Queen's Park

WDMH Proceeds with Redevelopment

The MOHLTC has authorized Winchester District Memorial Hospital (WDMH) to proceed with its redevelopment project. The project will include new critical care areas, diagnostic imaging, support and inpatient services, renovated rehabilitation and ambulatory care clinics.

The hospital has also been given approval to expand its project to include a fourth Labour/Delivery/Recovery room, a larger endoscopy suite, space for a new CT scanner, as well as upgrades to improve infection control. WDMH is one of several projects approved under the ReNew Ontario plan to modernize and replace many of the province's hospitals, schools and post-secondary institutions.

Groves Memorial Community Hospital Receives Funding Grant

The MOHLTC announced last week that it will provide \$500,000 in a funding grant to the Groves Memorial Community Hospital in Fergus. The grant is in support of a proposal and business case for a replacement facility.

Government of Ontario Shows Progress

The Government of Ontario has released the third in a series of progress reports on the

government's plan to deliver results for Ontario families and build opportunity for all Ontarians by strengthening their health, education and prosperity.

The government reports progress in three main priorities: success for students, better health, and prosperity with jobs. In terms of health results, the progress report claims wait times are down and access to doctors and nurses is up.

To view the progress report, visit www.premier.gov.on.ca/documents/ProgressReport2006-EN.pdf.

More Information for Seniors

Jim Bradley, Minister Responsible for Seniors has announced an investment of \$400,000 to support seniors' information fairs around the province.

The fairs provide information on topics such as safe medication use, how to prevent falls, and living with mental health and addictions. In addition, the website www.seniorsinfo.ca is being expanded to provide more information about community programs and services available for seniors.

For more information, visit www.OntarioSeniors.ca.



OHA Conferences

New Provincial Safety and Quality Reporting Requirements

June 7, 2007

Videoconference

On June 7, 2007, the OHA will present a videoconference overview of the New Provincial Safety and Quality Reporting Requirements. Increasing health care consumerism, intensifying media scrutiny, and many reports and studies have recently focused the public's attention on hospital safety and quality reporting. Program details have been sent to hospital telehealth coordinators and to CEO offices. Registration is available online at www.oha.com. For further information, contact Rebecca Moonah at rmoonah@oha.com or 416-205-1355.

Leading Innovations in Supply Chain Integration

June 18, 2007

Renaissance Toronto Hotel Downtown
One Blue Jays Way, Toronto

This year's conference will focus on promoting quality health care through leading innovations in supply chain integration. Topics will feature today's leading practices, health care supply chain standards, pandemic planning, provincial audits of capital equipment, standardization of physician acceptance, e-Commerce, transaction standards and performance metrics. Participants will have the opportunity to pre-select from four concurrent sessions and take part in roundtable discussions. Participants will also enjoy presentations from speakers representing a variety of areas, including the MOHLTC, Ontario hospitals and supply chain management organizations. For further information, contact Sara Simone at simone@oha.com or 416-205-1314.

Capital Planning Conference: 21st Century Planning and Project Delivery

June 22, 2007

Holiday Inn on King

370 King St. W., Toronto

This year's conference will focus on 21st Century Planning and Project Delivery. Topics include:

- Next phase of the Renew Ontario plan

- Status of financing options
- Planning: Governance under the new project delivery model
 - Dealing with multiple partners, stakeholders and advisors
 - Lessons learned from the Niagara Health System
- 21st century planning and design: What will the structures of the future look like?
- Planning your AFP Hospital: Challenges and early lessons learned
- Generic Output Specifications (GOS) - Planning, approval and procurement process

Chaired by Daniel Carriere, President and CEO, Southlake Regional Health Centre, participants will learn about the latest developments in capital planning and project delivery from speakers representing a variety of perspectives including government, hospitals, architects, and Infrastructure Ontario. For further information, contact Sara Simone at simone@oha.com or 416-205-1314.

The ALC Challenge – Making the Most of a Difficult Situation

June 22, 2007

InterContinental Toronto Centre

225 Front St. W., Toronto

Ontario's hospitals are facing a growing challenge with respect to their ability to discharge patients in need of alternate levels of care (ALC). With occupancy levels in hospitals already at very high levels and in the absence of the ability to discharge patients readily, admission of emergency patients is being delayed. The inability to transition ALC patients to a more appropriate level of care is a symptom of a larger capacity issue across the continuum of care. Health care system leaders, planners, managers and providers are invited to attend this conference not only to obtain an understanding of the scale and scope of the ALC challenges, but also to share the lessons learned through the many focused and collaborative efforts and research already underway.

During this one-day conference, participants will learn how to maximize systemic resources to achieve short-term solutions and long-term strategies. For further information, contact Shannon Byck Munday at sbyckmunday@oha.com or 416-205-1357.

(continued on next page)

OHA Conferences (continued)

Leading Management Through Exemplary Leadership, Level II
June 25, 26, & 27, 2007.
Ontario Hospital Association
200 Front Street West, Suite 2800, Toronto

This program will focus on the subject areas of strategic and operational planning, change management, stress management and emotional intelligence. These subject areas are combined with several management topics covered in the Level I program (motivation, strategic leadership, communications, perceptions, listening, teamwork, team building, and empowerment). Level II will provide graduates of both programs with a solid base for personal development and leadership in the years ahead. For further information, contact Marisa Bavaro at mbavaro@oha.com or 416-205-1309.

Administrative Professionals Conference
Aug. 19 (evening) and Aug. 20, 2007
Valhalla Inn, Thunder Bay

Join your colleagues at the OHA Region 1 North West Sub-Region Administrative Professionals Conference. This one-day workshop is designed to help health care administrative professionals from large or small organizations, who report to any level of administration, to improve their skill set, boost productivity and bring their best to work and life. The program will feature a mix of presentations, interactive discussions and opportunities to share ideas and challenges with fellow colleagues. Topics will include diversity in health care, minute-taking, e-mailing, office yoga, and ergonomics in the workplace. For further information, contact Joanne Grzywina at jgrzywina@oha.com or 416-205-1341.

Leadership Certificate for Hospital Board Chairs
September 10 & 11, 2007
Toronto Airport Marriott Hotel
and
November 3, 2007
Room 206, Metro Toronto Convention Centre

The role of the hospital board chair has become increasingly complex in today's dynamic health care system. As leaders, hospital board chairs must be equipped to face challenges within their hospital and the broader community.

This three-day certificate course is designed for incoming board chairs and/or existing chairs to prepare for their leadership roles. Participants will gain insights from peers and governance experts on topics such as the board's mandate and accountability in the evolving health care environment; the skills required to lead a high performing board; the challenges board chairs often face, including, but not limited to, quality and risk management, board and hospital executive performance management; succession planning; and leading the board and hospital through crisis and controversy.

The course is a combination of interactive case studies, presentations, self study, peer collaboration and action learning. The staggered timing between day one and day three gives participants the opportunity to apply course lessons in real life settings and then later reinforce those lessons on a third day of classroom learning. For further information, contact Josie Mazzola at jmazzola@oha.com or 416-205-1356.



200 Front Street West, Ste. 2800
Toronto, ON M5V 3L1
Tel: 416 205 1300
Fax: 416 205 1360
www.oha.com

Executive Report

The Executive Report is a weekly publication of the OHA

Editor:
Amy Ouellette
416 205 1433
aouellette@oha.com