

Executive Report

July 4, 2007

Report from the OHA

Advisory Board Offers Human Resources Best Practices

Full and associate members have the opportunity to join the Advisory Board's Human Resources Investment Centre. The Advisory Board is a strategic research firm and think tank serving more than 2,500 member hospitals and health systems. It offers members strategy studies and briefs, dedicated analyst service, national workforce surveys, free attendance at national conferences and benchmarking aids on key human resources topics and leading-edge practices. The research is timely and applicable to human resources challenges faced by Ontario's health care institutions.

Currently, 30 Ontario hospitals are members of the Advisory Board. The cost is \$2,400 per year, a significant savings from typical hospital membership, which exceeds \$22,000US.

If you would like more information, or would like the opportunity to trial the site, contact Marion McKeen at mmckeen@oha.com or 416-205-1359.

Provisions of *Local Health System Integration Act, 2006* Proclaimed in Force

On July 18, 2007, significant provisions of the *Local Health System Integration Act, 2006* will become law. The proclamation, published in the June 23rd edition of the *Ontario Gazette*, shows that subsection 20(1) and subsections 44(2) to 44(54) - which amend the *Commitment to the Future of Medicare Act, 2004* - will be in force as of July 18, 2007. Subsection 20(1) provides that a Local Health Integration Network (LHIN) and a health service provider that receives funding from the LHIN under subsection 19 (1) shall enter into a service accountability agreement, as defined in Part III of the *Commitment to the Future of Medicare Act, 2004*. Subsections 44(2) to 44(54) make amendments to Part III of the *Commitment to the Future of Medicare Act, 2004* and transfer Ministerial powers under Part III respecting health service providers to LHINs (with a number of exceptions). A backgrounder highlighting the amendments is available on

the Ontario Hospital Association (OHA) website (www.oha.com) under "Communications - Legislative Issues and Analysis." The *Commitment to the Future of Medicare Act* can be found at www.e-laws.gov.on.ca.

For further information, contact Melissa Radolli at mradolli@oha.com or 416-205-1322.

MOHLTC *Pandemic Planner* - June edition available!

The Ministry of Health and Long-Term Care (MOHLTC) Emergency Management Unit (EMU) has published the June edition of the *Pandemic Planner*. The *Pandemic Planner* is a monthly newsletter that provides information and updates on pandemic planning and related activities for health care professionals. The current and archived versions are available on the MOHLTC website at <http://www.health.gov.on.ca> under the EMU link.

For further information, contact Karen Sequeira at ksequeira@oha.com or 416-205-1328.

MOHLTC's CBRN Training Extended

The MOHLTC's Hospital Chemical, Biological, Radiological, and Nuclear (CBRN) Emergency Preparedness Program has extended its training program until the end of September 2007. Hospitals participating in the program that have not completed their operations-level training with the Emergency Medical Assistance Team (EMAT), or received product-specific training from the vendors, are requested to contact one of the following individuals to schedule a session:

Gail Houghton, EMAT at 647-428-2089;

Laurie Kollo, Caberra at 905-660-5373, extension 239; or,

Arin Reitsma, Ferno at 905-845-6066.

A memo from the MOHLTC with this information was also included in this week's OHA Executive Update email.

For further information, contact Karen Sequeira at ksequeira@oha.com or 416-205-1328.

Report from the OHA (continued)

OHA HealthAchieve2007

OHA HealthAchieve Announces Feature Breakfast Speaker

OHA HealthAchieve is happy to announce **Mary Walsh** as the guest speaker for the Feature Breakfast on Monday, November 5, 2007. The winner of numerous Gemini awards for her work on CBC's wildly popular take on current affairs, *This Hour Has 22 Minutes*, Ms. Walsh has revealed her hilarious Newfoundland bend on politics and current affairs to comedy fans since the troupe hit the stage 20 years ago. Her roles and variety of characters have earned her critical acclaim, making her a must-see speaker at this year's show.

For further information, visit www.ohahealthachieve.com or contact Susan Jacobs at sjacobs@oha.com or 416-205-1364.

Small, Rural and Northern Award of Excellence – Call for Nominations

The OHA is pleased to announce the second annual Small, Rural and Northern Award of Excellence. This award recognizes innovation and excellence in the delivery of patient care within a small, rural and/or northern hospital and is open to individuals or teams who are employees, medical staff, volunteers or trustees. The award will be presented at the Rural and Northern Session at OHA HealthAchieve2007 held November 6, 2007. The completed nomination form and supporting documentation are available at www.srn-hospitals.com and must be received by the OHA no later than Friday, September 28, 2007.

For further information, contact Michelle Caplan at mcaplan@oha.com or 416-205-1391.

OHA Green Health Care Awards – Call for Nominations

The OHA, in conjunction with the Canadian Coalition for Green Health Care, is pleased to present the seventh annual Green Health Care Awards at OHA HealthAchieve2007.

The 2007 Green Health Care Awards recognize hospitals and individuals who demonstrate leadership and excellence in reducing health care's environmental impact. Awards will be granted for outstanding achievements in four categories:

- Energy efficiency
- Pollution prevention
- Overall leadership
- Individual leadership

To nominate your hospital for one of these awards, please visit www.ohahealthachieve.com/greenhealthcareawards. The deadline to submit an application is July 20, 2007.

For further information, contact Sara Simone at ssimone@oha.com or 416-205-1314.

Award of Excellence in Nursing Leadership – Call for Nominations

The OHA is calling for nominations for the fifth annual Award of Excellence in Nursing Leadership, designed to acknowledge the outstanding leadership of an individual nurse in a senior leadership position employed by an OHA member organization (hospitals, affiliates and associates). The award will be presented at OHA HealthAchieve2007, which will be held November 5, 6 & 7, 2007 at the Metro Toronto Convention Centre.

The completed nomination form and supporting documents must be received by the OHA no later than July 17, 2007.

To submit a nomination or to obtain further information, contact Heather Stewart by email at hstewart@oha.com, by fax at 416-205-1390, or by phone at 416-205-1321.

Report on Health Care

Toronto Central LHIN Launches Initiative to Improve Access to Care

The Toronto Central LHIN has launched a new process to refer patients for hip and knee replacements that is expected to increase access, encourage patient choice and reduce wait times. Key to the process are a new Central Intake Centre, located at Sunnybrook's Holland Orthopaedic and Arthritic Centre, and two new Assessment Centres, one located at the Holland Centre and the other at the Toronto Western Hospital site of the University Health Network. A new standardized physician's Request for Consultation referral form will simplify administrative workflow across the system.

The central intake will enhance system efficiency by ensuring standardized, accurate, and complete patient information is provided to surgeons. The new process has begun with the Holland Centre and Toronto Western Hospital and will be rolled out to all participating hospitals over the next six months.

Community Nursing Agency Wins Awards

Saint Elizabeth Health Care has been honoured with three prestigious awards, recognizing its leadership and commitment to advancing the nursing profession and knowledge initiatives in home and community care.

Nancy Lefebvre, chief clinical executive and senior vice president of knowledge and practice, has won the Nursing Leadership Award from the Canadian College of Health Services Executives and the Award of Merit from the Registered Nurses' Association of Ontario (RNAO).

The organization has also achieved honours from the CHSRF/CIHR Chair in Nursing Health Human Resources, celebrating individuals and organizations that have played a key role in identifying, advocating for and implementing innovative initiatives to promote healthy workplaces for nurses and other health care professionals.

Construction Completed for Brampton Civic Hospital

The construction of William Osler Health Centre's new 608-bed Brampton Civic Hospital has been completed along with the transfer of possession from The Healthcare Infrastructure Company of Canada (THICC) to William Osler Health Centre. Brampton Civic is one of Canada's first public hospitals to be designed, built, financed, and maintained under a private-public partnership. The agreement between William Osler Health Centre and THICC ensures the public delivery of health care in a facility designed and constructed to exact specifications determined by William Osler Health Centre and the MOHLTC. THICC, which provided the capital costs for construction, will maintain the facility for the next 25 years. Opening day for the hospital is slated for October 28, 2007.

Simcoe County Supports RVH

On June 26, 2007, the County of Simcoe announced a \$20 million commitment to Royal Victoria Hospital's (RVH) Phase 1 expansion project. County councillors approved a recommendation made by the Simcoe County Hospital Alliance, comprised of all the hospitals in the area which care for county residents, to commit \$20 million over the next ten years to the project, which includes the Simcoe-Muskoka Regional Cancer Centre.

Once complete, the project will almost double the size of the existing hospital. In addition to the Simcoe-Muskoka Regional Cancer Centre, it includes an expansion of RVH's laboratory, diagnostic imaging and emergency departments; a dedicated coronary care unit; two new operating rooms and 101 additional inpatient beds.



Executive Announcements

The Fowler Kennedy Sport Medicine Clinic is pleased to announce that **Dr. Robert Litchfield** has accepted the position of medical director for the clinic, effective June 25, 2007.

Three community representatives have joined the Rouge Valley Health System Board of Directors; they are: **Ross Deebank, Lea M. Ray, and Joan Wideman.**

Leamington District Memorial Hospital has appointed **John Newland** as Chair and **John Cervini** as Vice Chair to its Board of Directors, effective June 26, 2007.

Baycrest has announced that it has chosen a new President and Chief Executive Officer. **Dr. William E. Reichman** will join the organization on July 1, 2007.

Dr. Alan Bernstein has informed Federal Minister of Health **Tony Clement** and Canadian Institute of Health Research's (CIHR) Governing Council that he will be resigning as President of CIHR, effective October 31, 2007.

Humber River Regional Hospital is pleased to announce the appointment of **Norman Naumoff** as Chair for its Board of Directors.

Report from Queen's Park

Ombudsman Releases Annual Report

Ontario Ombudsman **André Marin** released his second Annual Report on June 27, 2007. In the 2006-2007 report, the Ombudsman reviews many recent systemic investigations into provincial organizations that failed to deliver on their public commitments while operating under governments of all political stripes.

Also in the report, Marin noted that some of the most crucial and costly services funded by the government remain outside of the Ombudsman's oversight because of governing legislation – something the Ombudsman Office has sought to change. While the Office responded to more than 20,200 complaints in 2006-2007, some 2,395 of those involved the so-called “MUSH” sector, i.e., municipalities, universities, school boards and hospitals and long-term care homes, as well as other important services such as children's aid societies and police.

The report is available for download at www.ombudsman.on.ca.

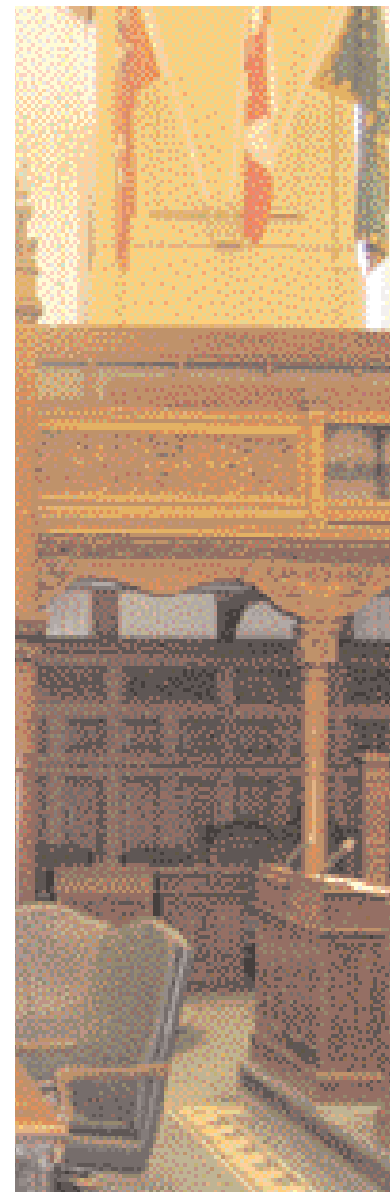
MOHLTC Provides Grant to Toronto Rehabilitation Institute

The MOHLTC announced earlier this week that it is investing \$2.6 million in a grant to the Toronto Rehabilitation Institute for a new six-station dialysis unit at the Queen Elizabeth Centre site.

The investment includes:

- \$2.3 million to construct a new six-station dialysis unit;
- \$365,640 in one-time funding to support the purchase of dialysis related furniture and equipment.

The dialysis unit will be located on the ground floor at the Queen Elizabeth Centre and will be a satellite of the Regional Chronic Kidney Disease program of the St. Joseph's Health Centre. The complex continuing care patients at the Queen Elizabeth Centre are currently transported to Toronto's Rehabilitation Institute's University Centre for dialysis treatment.



OHA Conferences

Institute for Health Care Financial Managers
September 10 & 11, 2007
Renaissance Toronto Hotel Airport
801 Dixon Rd., Toronto

Together, the OHA and the Health Care Financial Managers Association have designed a conference to address health care issues, improve business performance and review finance issues in the transformation of the health care system. Featured speakers **Evan Solomon** and **Leonard Brody** will provide creative approaches to managing the complex challenges of 21st century business leadership, innovation and competitiveness. The agenda will cover a variety of topics, including an environmental scan of Ontario's health care sector, an update from Ontario's Auditor General, a forecast of economic trends, an industry perspective on career planning, and what's ahead for Ontario Buys. For further information, contact **Shannon Byck Munday** at sbyckmunday@oha.com or 416-205-1357.

Adult Education: Leadership and Learning in the Knowledge Organization
September 10, 11 & 12, 2007
CHANGE OF VENUE - Ontario Hospital Association
200 Front St. W., Suite 2800

Participants who complete this program will be professionally enriched with an ability to apply adult learning principles to workplace settings. This is a critical skill for anyone who leads instructional sessions; makes presentations; provides information or directions to staff, peers, clients or patients; is interested in fostering the principles of a "learning organization" in their work; or who simply wants to learn more about the nature of learning and how it fits in today's rapidly changing organizations. For further information, contact **Marisa Bavaro** at mbavaro@oha.com or 416-205-1309.

**OHA Region 1 Northwest Sub-Region
Aboriginal Health Care Conference**
Building Collaborative Partnerships for Health Prosperity
September 25, 26 & 27, 2007
Thunder Bay

This in-depth, multi-stakeholder conference will highlight opportunities and success stories of integration and coordination among providers of health care in the north. The event will

highlight human resources planning and skills development, cultural sensitivity training for caregivers, governance models, updates on current policy directions, live telemedicine demonstrations, patient and child safety, and storytelling circles hosted by Native Elders. This event will also feature a poster display showcasing innovation and best practices in Aboriginal health care.

For further information, contact **Joanne Grzywina** at jgrzywina@oha.com or 416-205-1341.

Energy Monitoring, Targeting and Reporting: A New Way of Managing Health Care
September 27 (Full Day) & 28, 2007 (Morning only)
CN Tower
301 Front St. W., Toronto

The OHA, in conjunction with Enbridge Gas Distribution and Union Gas, is pleased to present a new expanded version of Monitoring, Targeting and Reporting: A New Way of Managing Health Care (MT&R). MT&R is a powerful technique for managing the consumption of energy downward. It involves ongoing analysis of energy use in view of the key consumption drivers, such as weather and activity indicators, and is the basis for integrating energy efficiency into your organization's management structure. In this two-day, highly interactive and hands-on workshop, participants will gain a working knowledge of the principles and analytic methods as well as practical skills needed to implement MT&R in their organizations. After completing the course, participants will be in a position to make reasoned choices about the various commercial energy information management tools available in today's marketplace.

For further information, contact **Marisa Bavaro** at mbavaro@oha.com or 416-205-1309.

Principles and Applications of Health Law
October 1, 2 & 3, 2007
Ontario Hospital Association
200 Front St. W., Toronto

This course will provide an introduction and overview of legal issues and concepts that arise in health care institutions. It is intended primarily for those in middle management positions but will also be of interest to those in senior positions who want to increase their understanding of legal issues. This course has been divided into three areas: principles of business law; principles of civil litigation and risk management; applications of health law principles-showcase.

For further information, contact **Marisa Bavaro** at mbavaro@oha.com or 416-205-1309.

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OHA Conferences (continued)

Region 5 Annual Meeting and Educational Conference - Moving Health Care Forward in Times of Change: Sharing Expertise and Leading Practices
October 2 & 3, 2007
Stratford

The OHA Region 5 conference will provide an excellent forum to learn and discuss the opportunities and challenges facing health care today. Improving patient care and efficiencies, customer service, quality and outcomes using electronic information systems play an important role in our health care system. Building on these themes, this conference will cover: e-Health, order sets, leadership and good governance, an update on Ontario's LHINs, and current challenges and strategies for dealing with alternate-level-of-care (ALC) patients. This event will also feature a breakfast for hospital CEOs and an open discussion forum for all Region 5 members to discuss current health care issues, challenges and solutions in southwestern Ontario.

For further information, contact Joanne Grzywina at jgrzywina@oha.com or 416-205-1341.

OHA Region 2 Annual Meeting and Educational Conference
Achieving Excellence through Leadership and Change: Strategies for Success
October 11 & 12, 2007
Ottawa

In today's health care environment, change is constant. Health care workers face increasing pressures. Boards face new accountability challenges and responsibilities related to Hospital Accountability Agreements, new patient safety and quality reporting requirements, and new relationships with LHINs. Recognizing these current challenges, this year's conference will highlight ways in which performance improvement methodologies, such as Lean and Six Sigma, can improve the face of modern health care delivery. Additional conference topics include: hospital board, medical and community relationships; guiding change and building leadership capacity, and an update on Ontario's LHINs. Conference keynote speaker **Chris Edgelow**, Sundance Consulting Inc. will address leadership and ways for guiding change.

For further information, contact Joanne Grzywina at jgrzywina@oha.com or 416-205-1341.



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