

Executive Report

July 11, 2007

Report from the OHA

Changing Trends in Co-payment Collection for Complex Continuing Care

The Complex Continuing Care (CCC) and Rehabilitation Provincial Leadership Council has prepared a backgrounder about changing trends in CCC co-payment collection. Noting that CCC is caring for a more medically complex, short-stay population, the backgrounder documents the impact this has had on the ability of hospitals to collect CCC co-payments, previously a significant aspect of their revenue stream. A copy of the backgrounder can be downloaded on the Ontario Hospital Association's (OHA) website under "Programs - Leadership Councils - CCC and Rehabilitation." A member login is required.

For further information, contact Enza Ferro at eferro@oha.com or 416-205-1319.

Publication of the Safety of Human Cells, Tissues, and Organs (CTO) Regulations

Health Canada has issued a notice to all establishments handling or processing human cells, tissues, and organs advising of regulations that were published in the *Canada Gazette, Part II* on June 27, 2007. The CTO Regulations, which address safety in the processing and handling of these products, will come into force on December 7, 2007 with the exception of sub-section 26, which will come into force on June 7, 2008. To view a copy of the publication and a backgrounder outlining the implications for facilities, visit <http://canadagazette.gc.ca>, or follow the link provided in this week's OHA Executive Update email.

For further information, contact Karen Sequeira at ksequeira@oha.com or 416-205-1328.

MOHLTC's CBRN Training Extended

The Ministry of Health and Long-Term Care's (MOHLTC) Hospital Chemical, Biological, Radiological, and Nuclear (CBRN) Emergency Preparedness Program has extended its training program until the end of September 2007. Hospitals participating in the program that have not completed their operations-level training with the Emergency Medical Assistance Team (EMAT), or received product-specific training from the vendors, are requested to contact one of the following individuals to schedule a session:

Gail Houghton, EMAT at 647-428-2089;
Laurie Kollo, at Caberra at 905-660-5373, extension 239; or,
Arin Reitsma, at Ferno at 905-845-6066.

A memo from the MOHLTC with this information is available in this week's OHA Executive Update email.

For further information, contact Karen Sequeira at ksequeira@oha.com or 416-205-1328.

Infection Prevention and Control Core Competency Education Program Launched!

The MOHLTC, in collaboration with the OHA, the Ministry of Labour (MOL), and other key stakeholders have mailed the first three acute care modules of a standardized "Infection Prevention and Control Core Competency Education" (IPCCCE) program to all hospital CEOs. The education modules were designed to equip health care providers across the continuum of care with leading infection control practices and, by doing so, lead to a decrease in health care-associated infections. Published as CD-ROMs, the first three modules focus on chain of transmission, hand hygiene, and routine practices. These modules are geared to acute care professional

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Report from the OHA (continued)

staff (i.e. nurses, allied health, laboratory, diagnostic imaging, etc.). Remaining modules will be launched later this year, along with modules geared towards support staff and physicians.

For further information, contact Karen Sequeira at ksequeira@oha.com or 416-205-1328.

Safer Healthcare Now! Announces New Interventions

On July 5, 2007, the *Safer Healthcare Now!* (SHN) Campaign announced four new interventions and two new pilot projects. SHN is a grassroots campaign designed to enlist Canadian health care organizations in implementing evidence-based interventions in patient care to improve patient safety and reduce mortality and adverse events. To date, over 100 Ontario hospitals have signed on to SHN.

“Getting Started Kits” are being developed and the new interventions will be officially launched in the fall of 2007. The new interventions are:

1. Implement medication reconciliation to prevent adverse drug events in long-term care
2. Prevent harm resulting from falls in long-term care
3. Implement a series of evidence-based guidelines to prevent harm from antibiotic resistant organisms
4. Implement a series of protocols to ensure that general surgery and hip fracture surgery patients receive the appropriate thromboprophylaxis to prevent complications such as deep vein thrombosis and pulmonary embolus

The two new pilot projects will focus on preventing adverse drug events related to high-risk medication delivery in paediatrics and preventing adverse drug events through

medication reconciliation in home care. More detailed information about the campaign can be found on SHN’s website, www.saferhealthcarenow.ca.

For further information, contact Sarena Weil at sweil@oha.com or 416-205-1439.



Register Early and Save

OHA HealthAchieve2007 will take place on November 5, 6, and 7, 2007 at the Metro Toronto Convention Centre. By booking early, delegates can take advantage of the early registration discount and save \$100. Register online at www.ohahealthachieve.com.

Book Hotel Accommodations for OHA HealthAchieve2007

Book your accommodations for OHA HealthAchieve early to ensure your choice of hotel during your stay in Toronto! When making hotel reservations, please identify yourself as a delegate attending OHA HealthAchieve2007 to qualify for special rates.

For more information regarding registration and hotel accommodations, call 416-205-1361 or 416-205-1362, or email healthachieve@oha.com.

Report on Health Care

PRHC and PRHC Foundation Unveil New Logo

Peterborough Regional Health Centre (PRHC) President **Paul Darby** unveiled a new look for a new hospital last week at the health centre's annual general meeting with the introduction of new PRHC and PRHC Foundation logos.

The logos were designed and tested in focus groups by generous community members, allowing the health centre to complete the project at no cost. In addition, PRHC sought the direct opinions of more than 150 community members, physicians, staff and volunteers via a variety of research methods during the process. The final design received overwhelming support.

PRHC will start using its new logo right away, though the transition will take up to a year. To avoid unnecessary cost or waste, the new logo will be implemented as current materials run out.

Ontario Hospitals Win International Design Awards

A number of professionals from Ontario were recently acknowledged at The International Academy for Design and Health's Academy Awards, recognizing professionals whose work embodies the Academy's highest standards in creating supportive physical health care environments.

President and CEO of Thunder Bay Regional Health Sciences Centre, **Ron Saddington**, won the award for Health Facility Manager, an award that provides special recognition to a visionary leader who embraces the vital role of design in the built environment by creating a health-supportive organizational culture. **Wayne Fyffe**, President and CEO of The Credit Valley Hospital/Carlo Fidani of the Peel Regional Cancer Centre, was also highly commended in this category.

Also, the Academy's Architect Award was won by the architectural firm that designed The Credit Valley Hospital's unique cancer and ambulatory care centres, The Carlo Fidani Peel Regional Cancer Centre and the Vijay Jeet and Neena Kanwar Ambulatory Care Centre.

The awards were presented over the weekend of June 30, 2007 in Glasgow, Scotland.

New Prostrate Centre Opens

North York General Hospital's Branson site has officially opened its prostate centre to provide timely diagnosis, information, expertise and resources in a community hospital setting. The multi-service Gale and Graham Wright Prostate Centre, in collaboration with the Odette Cancer Centre at Sunnybrook Health Sciences Centre, has been designed to quickly diagnose and support men suspected of cancer – all in one location. Surgery is then performed at the hospital and radiation treatment at the cancer centre. Surgeons and radiation oncologists will see patients for their appointments in the centre. The physicians will work together with nursing specialists to assess the patient, and if treatment is necessary, jointly develop a comprehensive treatment plan.



Executive Announcements

PRHC is pleased to announce the appointment of **Ken Powell** as Chair of its Board of Directors. He will replace **Bonnie Patterson**, who has held the position since 2005.

Toronto East General Hospital is pleased to announce that **Murad Jiwani** has recently been elected as a new member of its Board of Directors.

Kris Bailey has been appointed Executive Director of CritiCall Ontario, effective July 9, 2007.

The Ontario Health Quality Council (OHQC) is pleased to announce the appointment of **Dr. Ben Chan** to the position of CEO, effective November 1, 2007.

The Canadian Mental Health Association, National has announced that **Dr. Taylor Alexander** will become its new Chief Executive Officer, replacing interim CEO **Glenn Thompson**, effective August 13, 2007.

Report from Queen's Park

MOHLTC Invests in Halton's Health Care

Halton area residents are now a little closer to getting a new hospital thanks to a recent MOHLTC investment in the Halton Healthcare Corporation. The MOHLTC announced last week that a total of \$15 million will go to the Halton community.

The investment includes:

- \$12.5 million to support plans for the replacement of the Oakville-Trafalgar Memorial Hospital (OTMH);
- \$1.5 million to support plans for upgrades and expansion of the Milton District Hospital;
- \$1 million in operating funding for the Halton Health Care Services Corporation to meet current demand for services in Milton.

The announcement was made on Monday, July 9, 2007 by Ontario Minister of Health and Long-Term Care **George Smitherman**.

Premier Congratulates Researchers on Cancer Breakthrough

This past Monday, Ontario Premier **Dalton McGuinty**, who is also the Minister of Research and Innovation, offered congratulations to a talented group of Ontario researchers for a breakthrough in colorectal cancer research that is sure to help more Ontarians beat the disease.

The Ontario Institute for Cancer Research (OICR), created in 2005, has helped lead the Assessment of Risk for Colorectal Tumours in Canada project. It involved researchers from around the world, including the United States, France, England and Scotland.

Researchers successfully identified the first genetic predictor for colorectal cancer. The discovery will help identify people at risk for the disease, and could lead to the development of new tests and prevention methods.



OHA Conferences

OHA Mental Health Assessment Tools Conference

September 14, 2007

Holiday Inn on King

370 King St. W., Toronto

This exciting conference will focus on the Ontario Mental Health Reporting System (OHMRS), the RAI-Mental Health assessment tool, best practice examples from several organizations, and the Camberwell Assessment of Need and New Research. Both the Canadian Institute for Health Information (CIHI) and the Ontario Joint Policy and Planning Committee (JPPC) will update participants on relevant issues. The conference will end with group discussion and an opportunity to ask questions of today's mental health experts.

The conference will be chaired by **Dr. Edgardo Perez** of the Homewood Corporation. To date, confirmed speakers include: **Brenda Antliff**, Ministry of Health and Long Term Care, **Dr. John Hirdes**, University of Waterloo, **Lezlee Cribb**, Canadian Institute for Health Information, **Karim Mamdani**, Whitby Mental Health Centre, and **Peggie Willett**, Centre for Addiction and Mental Health.

For further information, contact **Lina Pallotta** at lpallotta@oha.com or 416-205-1357.

Region 4 Annual Meeting and Educational Conference September 20 & 21, 2007 Niagara Falls

New and exciting changes have been made to the format of the OHA's annual Region 4 Educational Conference. With even more time dedicated to discussion and networking throughout the sessions, delegates will have an unprecedented opportunity to work with their colleagues to identify the challenges facing their hospitals and discuss how these challenges can be met.

Session topics have been tailored to focus on the timely issues of governance and community engagement, Local Health Integration Networks (LHINs), alternate-level-of-care (ALC) challenges, and e-Health strategies. Short keynote presentations from industry experts about these issues will be followed by round table discussions.

This two-day conference promises to be interactive and dynamic, offering delegates a unique educational experience that blends learning with information-sharing.

For further information, contact **Joanne Grzywna** at jgrzywna@oha.com or 416-205-1341.

Leading Management Through Exemplary Leadership Level I Course

September 24, 25 & 26, 2007

Change of venue – Ontario Hospital
Association

200 Front St. W., Suite 2800

In Ontario's health care system, leaders must understand how to effectively motivate and inspire staff, particularly during this current period of transition and integration. Course material will outline the latest thinking on how leaders can delegate, organize, guide and monitor workflow, and make more effective decisions through lectures and group discussions.

The practical lessons offered during this course will give participants the tools they need to develop systemized approaches for their management styles.

For further information, contact **Marisa Bavaro** at mbavaro@oha.com or 416-205-1309.

OHA Region 1 Northwest Sub-Region Aboriginal Health Care Conference Building Collaborative Partnerships for Health Prosperity September 25, 26 & 27, 2007 Thunder Bay

Over the past few years, there has been an improved awareness and understanding of the importance of blending traditional healings and contemporary medicine into the provision of health care for Aboriginal peoples. This in-depth, multi-stakeholder conference will highlight opportunities and success stories of integration and coordination among providers of health care in the north.

This year's event will highlight: human resources planning and skills development; cultural sensitivity training for caregivers; updates on current policy directions; a live telemedicine demonstration; patient and child safety; and, storytelling circles hosted by Native Elders. The closing keynote speaker will be award winning Aboriginal singer-songwriter, **Susan Aglukark**. This event will also feature a poster display showcasing innovation and best practices in Aboriginal health care.

For further information, contact **Joanne Grzywna** at jgrzywna@oha.com or 416-205-1341.

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OHA Conferences (continued)

OHA Annual Nutrition and Food Services Conference:

New Standards, New Strategy

Monday, October 1, 2007

Radisson Admiral Hotel, Toronto

Harbourfront

249 Queens Quay W., Toronto

Join us at this annual conference as fellow food and nutrition leaders from across the province explore the latest developments, cutting-edge trends and critical issues facing the health care nutrition and food services industry. Chaired by **Cathy Paroschy Harris**, Director, Nutrition and Food Services, Thunder Bay Regional Health Sciences Centre, this year's conference will highlight current issues including:

- Lean Six Sigma
- New standards in accreditation
- The "Total Green" Kitchen, by **William Inman**, Inman Foodservice Group
- Risk management: risk assessment tools
- Service excellence: Where are we now and what is ahead?

This conference attracts the active participation of our industry service providers and is a great opportunity to network and brainstorm with leaders in the health care food service industry while also learning more about the latest in products or service developments.

For further information, contact Sara Simone at ssimone@oha.com or 416-205-1314.

Designing and Delivering Effective Education Programs

October 11, 12, 15, 16 & 17, 2007

89 Chestnut St., Toronto

The OHA and the Registered Nurses Association of Ontario present this five-day program in response to the ongoing demand for high-quality continuing education, orientation and patient education programs. This five-day program, designed to be highly interactive and experiential, is primarily directed to registered nurses and other health care professionals who educate others through staff development or patient education programs in hospitals, long-term care facilities, community agencies, community colleges and professional organizations.

There will be an opportunity to share experience and expertise with a special focus on becoming better educators and life-long learners. Since the course's initiation in 1988, hundreds of beginning and seasoned educators have shared their experiences through this program.

For further information, contact Marisa Bavaro at mbavaro@oha.com or 416-205-1309.



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Executive Report

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