

# Executive Report

April 4, 2007

## Report from the OHA

### Report Draws on OHA *e-Health Readiness Survey*

In a report released by the Ontario Health Quality Council on March 26, 2006, findings from the Ontario Hospital Association's (OHA) *e-Health Readiness Survey* were referenced to highlight the extent of e-Health adoption among Ontario's hospitals. The OHA-conducted survey measured the e-Health readiness of Ontario hospitals to electronically collect, use and exchange health information within their institution as well as across the health system. Reports on the 2006 findings are available at [www.oha.com](http://www.oha.com) under "Programs - e-Health - e-Health Survey Research."

For further information, contact Martha Murray at [mmurray@oha.com](mailto:mmurray@oha.com) or 416-205-1312.

### Draft Amendment to Regulation 329/04 under the *Personal Health Information Protection Act* Published

On March 31, 2007, a proposed amendment to Regulation 329/04 under the *Personal Health Information Protection Act* (PHIPA) was published in the *Ontario Gazette*. To implement the recently announced Colorectal Cancer Screening Program, the proposed amendment would include the Cancer Care Ontario registry as a "prescribed person" under clause 39(1)(c) of PHIPA.

Currently, clause 39(1)(c) allows a health information custodian to disclose personal health information to a "prescribed person who complies or maintains a registry of personal health information for purposes of facilitating or improving the provision of health care." The suggested amendment would authorize health information custodians, such as licensed medical laboratories, to provide personal health information to that registry for the purposes of the screening program. The Ministry of Health and Long-Term Care (MOHLTC) is accepting comments on the proposed amendment to

Regulation 329/04 until May 30, 2007. Comments can be directed to Ms. Carol Appathurai at the MOHLTC via fax at 416-314-8275 or by regular mail.

For further information, contact Melissa Radolli at [mradolli@oha.com](mailto:mradolli@oha.com) or 416-205-1322.

### Making Information Available for Persons with Disabilities

The *Accessibility for Ontarians with Disabilities Act* (AODA) requires the Minister of Community and Social Services to establish and oversee the development and implementation of accessibility standards outlined in the act as established by the Lieutenant Governor in Council. As part of the standards development process, the Minister must establish Standards Development Committees to develop proposed accessibility standards for consideration of adoption by regulation.

Recruitment for members of the Information and Communications Standards Development Committee took place last fall/winter, and Don Halpert, Chief Human Resources Officer at Thunder Bay Regional Health Sciences Centre was selected to represent the OHA and Ontario's hospitals.

Over the next six months, the committee will develop standards required to make information and communication in Ontario accessible for persons with disabilities. In the case of the committee, information and communications refers to, but is not limited to, information and communication provided to the consumer or end-user by print, by telephone, electronically, and/or in person. The proposed standards will be recommended to the Minister of Community and Social Services with final, approved standards written into regulations under the AODA.

The next meeting of the committee is scheduled for April 23 and 24, 2007. Questions, comments or suggestions may be forwarded to Mr. Halpert at [halpertd@tbh.net](mailto:halpertd@tbh.net).

For further information, contact Melissa Radolli at [mradolli@oha.com](mailto:mradolli@oha.com) or 416-205-1322.

# Report on Health Care

## Rett Syndrome Clinic Opens at CHEO

The Children's Hospital of Eastern Ontario (CHEO) is celebrating the official opening of a Rett Syndrome Clinic for patients suffering from the complex developmental disorder. The monthly clinic will fill an important need for patients and families requiring diagnostic and follow-up care.

Recognizing that there is currently no cure for Rett Syndrome, the CHEO clinic is focused on managing symptoms and offering supportive therapies. A team of health professionals provides comprehensive care and support to patients and their families. The clinic also plays a central role in teaching medical students and resident trainees about Rett Syndrome.

Prior to the launch of the clinic, patients were treated by several specialists, which made it difficult to coordinate care. For the first time, patient's medical needs are addressed as part of a dedicated clinic for Rett Syndrome. The Ontario Rett Syndrome Association played a key role in the creation of the clinic and has generously donated \$20,000 towards its realization.

## St. Peter's Provides Award-Winning Care

St. Peter's Health System was recently presented with the *2006 Not-for-Profit Business Award* by the Hamilton Chamber of Commerce. The Chamber's "Outstanding Business Achievement Awards" are presented annually to local organizations and businesses that contribute to making Hamilton a better place for its citizens. Today, St. Peter's includes a 250-bed hospital and a 210-bed long-term care residence, as well as management responsibilities for complex care beds at St. Joseph's Healthcare Hamilton.

## Funding Ensures Fall Opening of Brampton-area Hospital

Additional funding from the MOHLTC will ensure the Brampton Civic Hospital site of the William Osler Health

Centre will be ready to open this fall. The hospital will open with 479-beds, including 62-beds to improve access to emergency care. The total number of beds will increase to 527 in 2009/10, 570 in 2010/11 and 608 in 2011/12.



In addition to the funding, the MOHLTC also announced that **Mr. Ken White** will maintain the role of investigator and continue providing advice and guidance to the hospital board in support of the opening. Mr. White was appointed in December, 2006 as an investigator under the *Public Hospitals Act* to lead a team of experts to work with the William Osler Health Centre and the community to ensure a smooth transition and help make the new hospital operational as quickly as possible.

## Photography Exhibit Opens at HDH

The Waiting Room Gallery, located on the seventh floor waiting area at Hotel Dieu Hospital in Kingston, is currently showcasing award-winning photography by **Janice P. Van Dijk**.

For the next four months, almost two dozen Van Dijk photographs will hang in the special gallery. The gallery opened last fall and was described then as an "exceptional space for reflection, curiosity and contemplation."

The photographs are calming and restorative, making them a perfect fit for the Waiting Room Gallery.

# Executive Announcements

Malcolm Maxwell has been appointed President and CEO of Grand River Hospital (Kitchener). Mr. Maxwell will be on a two-year contract, beginning May 28, 2007.

The Canadian Health Services Research Foundation welcomed their new chief executive officer, Dr. Jeanette Ward, on April 2, 2007.

## Report from Queen's Park

### Bluewater Health Receives MOHLTC-Appointed Investigator

On March 30, 2007, Ontario Minister of Health and Long-Term Care George Smitherman announced the appointment of Dr. Kevin Smith, President and CEO of St. Joseph's Healthcare Hamilton, to report on governance and management at Bluewater Health to help the hospital better meet the health care needs of the Sarnia area. Dr. Smith will work closely with the hospital, community, key stakeholders and the Erie St. Clair Local Health Integration Network (LHIN). His mandate is to review and report on communication issues between Bluewater Health's board and communities served by the hospital as well as systemic issues between the board and the hospital's physicians, with an aim to increase the community's confidence in the hospital's services. Dr. Smith will also consider the recommendations contained in the 2005 Peer Review Report, and the recent reviews of the hospital's surgical program. The investigator will provide regular updates and a final report to the MOHLTC.

### Ministry Provides Funding for Residential Hospice Care

The MOHLTC is providing a grant of almost \$10 million to the residential hospice sector. The investment, originally announced in the 2007 Ontario Budget, will support the work of Ontario hospices to improve quality end-of-life care for patients.

A residential hospice is a home-like environment where people with life-threatening illnesses receive end-of-life care. Residential hospices provide compassionate care and comfort to people who, in the last stages of their lives, cannot be cared for at home.

### Funding Announced for Aboriginal Communities

Ontario Minister of Health Promotion Jim Watson announced an investment of \$1.6 million over two years to support health promotion and disease prevention programs targeting Aboriginal communities in Ontario. The funding will go directly to Aboriginal organizations and agencies to implement culturally appropriate initiatives that will best address particular challenges facing the Aboriginal population. In total, thirteen initiatives are being funded.



# OHA Conferences

## Certificate for Implementing the *Guide to Good Governance* Regional Programs for 2007

This one-day certificate program will give participants a deeper understanding of the factors influencing good governance. Participants will identify areas for improving the functioning of their boards and creating a board governance development plan. This program will be particularly beneficial if the Board Chair attends with the Chair of the Governance Committee and the Corporate Secretary/administrative support to the board. Topics will include an overview of effective governance, discussion of board successes, legal aspects of governance practices, and improving board performance. Program dates and locations include: London, May 4; Ottawa, May 31; Thunder Bay, October 26; Sudbury, November 23; Toronto, December 7. For more information, contact Josie Mazzola at [jmazzola@oha.com](mailto:jmazzola@oha.com) or 416-205-1356.

## Culture of Safety in Health Care North West Sub-Region Conference, April 11-13, 2007 Thunder Bay

Issues such as SARS and pandemic influenza have moved patient safety to the forefront of today's health care organizations. Leadership in developing, promoting, implementing and evaluating safety components is essential for delivering effective patient care. Organizations must have established safety programs and procedures not only to recruit and retain staff, but also to be leaders in the health care sector. This year's program has been designed to explore the culture of safety that exists in health care today, and ways in which organizations can improve and move forward. Topics will include staff safety, patient safety, trustee and governance issues, accreditation, the evaluation of senior executives, labour relations best practices, respect and safety in the workplace, and a LHIN update. In addition, the Honourable George Smitherman, Minister of Health and Long-Term Care, will provide an update from the MOHLTC. For further information, contact Joanne Grzywina at [jgrzywina@oha.com](mailto:jgrzywina@oha.com) or 416-205-1341.

## Essentials of Management April 30, 2007 Canadian Management Centre 150 York St., 5th Flr., Toronto

The OHA, in collaboration with the Canadian Management Centre, brings you an intensive one-day workshop that will provide you with key management essentials needed to succeed in today's complex workplace. This participative, skills-building workshop is based on the concepts in Harvard ManageMentor® Plus. Registration also includes a one-year subscription to Harvard ManageMentor® PLUS at no additional cost (a \$335 value). Harvard ManageMentor® PLUS is a valuable online desktop reference that companies around the world trust to help boost individual and corporate performance. It offers essential advice, techniques and tips for 37 different key management responsibilities in a point-and-click format and is a fully functional and easily accessible tool. For more information please contact Rebecca at [rmoonah@oha.com](mailto:rmoonah@oha.com) or 416-205-1355.

## Infection Prevention and Control Conference May 9, 2007 Fairmont Royal York 100 Front St. W., Toronto

Infection prevention and control in the health care setting is ever-changing and professionals need to keep up with current infection control standards and practices and ensure that these practices are implemented within their organizations. The OHA and Infection Control Ontario recognize the importance of infection prevention and control education for health care providers and encourage you to register for the annual conference they have planned in partnership with one another. The conference will provide essential information for infection prevention and control professionals, patient safety staff, risk management officers and educators who provide infection prevention and control education within their facilities. For more information, contact Shannon Byck Munday at [sbyckmunday@oha.com](mailto:sbyckmunday@oha.com) or 416-205-1357.

# OHA Conferences (continued)

## Essentials of Coaching

May 10, 2007

Canadian Management Centre  
150 York St., 5th Flr., Toronto

Today, coaching has become a valuable skill for successful leaders, managers, and professionals in the hospital and healthcare environment. The *Essentials of Coaching* session is an interactive and participatory program that provides insights into the fundamentals of coaching based on the concepts of the Harvard ManageMentor® PLUS. Registration also includes a one-year subscription to Harvard ManageMentor® PLUS, a valuable online learning tool, at no additional cost (a \$335 value). Harvard ManageMentor® offers essential advice, techniques and tips for various key management responsibilities in a format that is fully functional and easy to access from an employee's desktop.

For more information, contact Rebecca Moonah at [rmoonah@oha.com](mailto:rmoonah@oha.com) or 416-205-1355.

## Chiefs of Psychiatry Workshop

May 11, 2007

Holiday Inn on King  
370 King St. W., Toronto

The MOHLTC, the Ontario Medical Association and the OHA invite you to attend a Chiefs of Psychiatry workshop that will provide information and education on the psychiatric stipend funding.

The psychiatric stipend funding was negotiated in the 2004 *Physician Service Agreement* to enhance the remuneration of physicians providing psychiatric services in hospitals and to attract psychiatrists to work in hospital care settings.

Through formal presentations and round table discussions, this workshop promises to be an informative event that will focus on understanding the financing and accountability of the new funding, learning how to use the funding for recruitment and retention, sharing administrative issues experiences, and learning how to improve services.

For more information, contact Shannon Byck Munday at [sbyckmunday@oha.com](mailto:sbyckmunday@oha.com) or 416-205-1357.

## Green Health Care and the New Canadian Landscape

May 30, 2007

Holiday Inn on King  
370 King St. W., Toronto

Continuing to build on the interest and success of the OHAHealthAchieve Green Lane and *Green Health Care Session*, the OHA is pleased to present a one-day conference focused on advancing green health care. Topics will include the Ontario Power Authority's promotion of green health care through energy savings; the role of LHINs in the greening of health care; leading hospital practices; green purchasing; what your hospital can do; bringing healthy foods into health care; federal politics and the environment; and Canada in a warmer world: what the future holds.

For more information, contact Brian Shields at [bshields@oha.com](mailto:bshields@oha.com) or 416-205-1455.

## Mental Health and the Law

June 1, 2007

Radisson Admiral Hotel - Toronto  
Harbourfront  
249 Queen's Quay W., Toronto

While mental health care providers strive to provide quality health care and mental health services to patients, daily issues arise related to interpreting the law governing mental health. These include the applicability of recent court, Consent and Capacity Board (CCB) and Ontario Review Board (ORB) decisions; individual privacy, confidentiality of health information and related uses and disclosures; emergency room issues pertaining to consent, treatment and medical clearance; and off-ward privileges as they relate to voluntary/involuntary patients. This informative, one-day program will feature dynamic discussions on recent key cases affecting the mental health community, including how to effectively deal with privacy and disclosure issues as well as emergency room and medical health care issues unique to mental health. For more information, contact Shannon Byck Munday at [sbyckmunday@oha.com](mailto:sbyckmunday@oha.com) or 416-205-1357.



200 Front Street West, Ste. 2800  
Toronto, ON M5V 3L1  
Tel: 416 205 1300  
Fax: 416 205 1360  
[www.oha.com](http://www.oha.com)

## Executive Report

The Executive Report is a weekly publication of the OHA

Editor:

Amy Ouellette

416 205 1433

[aouellette@oha.com](mailto:aouellette@oha.com)