

# Executive Report

February 22, 2007

## Report from the OHA

### OHA HealthAchieve2007 Announces Queen Noor as Keynote Speaker

OHA HealthAchieve2007 is still more than eight months away, but several new and exciting developments are building great anticipation for this event.

OHA HealthAchieve2007 is pleased to announce that **Her Majesty Queen Noor of Jordan** will be the keynote speaker for the conference's closing session on Wednesday, November 7, 2007.

Queen Noor is an international humanitarian activist and an outspoken voice on issues of world peace and justice. Since 1978, she has initiated, directed and sponsored projects and activities throughout the country of Jordan, addressing specific national development needs in the areas of education, culture, sustainable community development, environmental conservation, human rights, conflict resolution, and women and children's welfare. She has also worked closely with the United Nations and other international organizations to address global challenges in these fields.

Queen Noor's attendance at OHA HealthAchieve2007 is in addition to an already impressive list of guest speakers, including former U.S. Secretary of State **Colin Powell**, the keynote speaker for the official opening session.

For further information and regular updates about OHA HealthAchieve, visit [www.ohahealthachieve.com](http://www.ohahealthachieve.com) or contact **Susan Jacobs** at [sjacobs@oha.com](mailto:sjacobs@oha.com) or 416-205-1364.

### HR Needs Survey Coming Soon

After reviewing its current Human Resources (HR) strategy, the Ontario Hospital Association (OHA) has identified an opportunity to offer HR consulting services in the areas of labour relations, health and safety, disability claims

management, human resources strategizing, patient safety/risk management, and practices and functional capacity to its hospital members. To better ascertain the needs for such services, the OHA is working with Blackstone Partners consulting firm to conduct a survey of Ontario hospitals. The survey will provide information and insight into each hospital's need for HR offerings on a fee-for-service basis. In addition to the survey, the OHA will also follow up with regional focus groups to gain further context to add to the research findings.

The survey will be available online to Ontario hospitals from February 26, 2007 to March 9, 2007 and should be completed by the most senior HR executive in each hospital. To ensure confidentiality and anonymity, Blackstone Partners will send only aggregate results to the OHA.

Each hospital is encouraged to participate in the survey. Feedback from members significantly impacts the OHA's ability to serve its members well. A letter explaining the survey in greater detail will be sent to hospital executives soon.

For further information, contact **Greg Shaw** at [gshaw@oha.com](mailto:gshaw@oha.com) or 416-205-1382.

### Complimentary Patient Safety Material Available

The OHA invites hospitals to order complimentary "Your Health Care - Be Involved" brochures in both French and English. Orders will be processed on a first-come, first-served basis while supplies last. Please note that shipping charges are extra and will be invoiced to the hospital.

To order materials, contact **Sarena Weil** at [sweil@oha.com](mailto:sweil@oha.com) or 416-205-1439.

# Report on Health Care

## Inpatient Eating Disorders Program Opens at CHEO

The Children's Hospital of Eastern Ontario (CHEO) has officially opened its new inpatient eating disorders program providing, for the first time, a specialized treatment program for severely ill children and youth requiring hospitalization.

Prior to the launch of the inpatient program, children and youth who required admission to hospital were faced with limited treatment options and were at times transferred to another centre. With the launch of the new program, 55 to 65 patients will benefit from specialized treatment that addresses medical, psychiatric, academic, psychological and nutritional needs. Patients admitted to this province-wide program will generally stay in hospital 30 to 60 days.

CHEO's Eating Disorders Team has established an impressive success rate, with over 70% of teens in remission upon completion of the day treatment program. It is the team's vision to achieve an equally high rate of success with its inpatient program.

CHEO was one of eight hospitals to receive additional funding in 2006 from the Ministry of Health and Long-Term Care (MOHLTC) to provide specialized treatment for eating disorders.

## CKHA Assumes Enhanced Role in Physician Recruitment

The Chatham-Kent Municipal Council has approved a plan to transfer sponsorship and day-to-day management for the Chatham-Kent Medical Recruitment Division (CKMRD) to Chatham-Kent Health Alliance (CKHA) effective April 1, 2007. Aligning the project with the hospital takes advantage of hospital

resources and infrastructure, reduces overlapping expenses and better aligns recruitment efforts with community and hospital resources.

Dialogue between the municipality and CKHA began after the recent resignation of the CKMRD project manager. The municipality recognized that CKHA was already in the business of recruiting specialists. Since its efforts are supported by the chief of staff office, administration, medical leadership, the communications and community relations department and CKHA foundation, the hospital's infrastructure enabled a smooth and successful transition and estimated cost savings of about \$100,000 annually for the municipality.



To continue momentum and ongoing communications with physician prospects, both organizations will work together on a transition plan which will include a human resources plan, timeline, project branding and stakeholder communications. According to CKHA's Medical Human Resources Plan, Chatham-Kent needs to recruit and retain 19 additional family physicians and five specialists in the next three years, net of retirements.

# Executive Announcements

**Marion McChesney** has accepted a new role as Regional Laboratory Director and will be responsible for the laboratories at Hôtel-Dieu Grace Hospital, Windsor Regional Hospital and Leamington District Memorial Hospital.

The MOHLTC has announced a number of appointments related to the Local Health Integration Networks (LHINs). **Sandy Nuttall** has been appointed Director of the new Emerging Innovation Investment Strategy Branch in the Health System Investment and Funding Division and **Susan Paetkau** has been

appointed Director of the new Health Program Policy and Standards Branch in the Health System Strategy Division. Both positions are effective March 1, 2007.

In addition, **Michael Parzei** has assumed a new position as the Director of the Corporate Fiscal and Business Planning Branch in the Corporate and Direct Services Division, and **Richard Prial** has taken on the role of Director of Strategic Alignment Branch in the Health System Strategy Division.

## Report from Queen's Park

### MOHLTC Contributes to System-Wide Solutions

Last week, Minister of Health and Long-Term Care, **George Smitherman**, announced an investment of \$13.7 million to alleviate pressures in hospitals by building the capacity of community-based health care providers.

The Ontario government and LHINs made the funding available to:

- Increase home care and community support services
- Place additional Community Care Access Centre staff in hospitals for faster access to community services
- Implement geriatric emergency management programs in specific hospitals to increase emergency department nursing services for seniors with complex functional and/or psychological challenges

- Fund transitional beds in select communities for patients who are awaiting placement in long-term care homes or other community-based settings.

The new \$13.7 million investment is in addition to the \$15.3 million announced last October to improve capacity of hospital emergency rooms and to enhance care in communities facing the most serious long-term care and community care pressures.

### MOHTLC Supports Hospital Renewal

The MOHLTC is providing Joseph Brant Memorial Hospital in Burlington with a \$1.5 million grant to develop a proposal and business case for a Phase I capital project to construct a new three-storey east wing tower. The new tower would allow the hospital to offer more services such as diagnostic imaging and critical care and would help the hospital reduce wait times.



# OHA Conferences

## Advancing Accreditation, Advancing Quality Care

March 27, 2007

Holiday Inn on King, 370 King St. W.,  
Toronto

Through formal presentations, panel dialogue and discussion groups, this conference will provide an overview of recent changes to the Canadian Council on Health Services Accreditation (CCHSA) program and how these changes can strengthen the value and effectiveness of the program for organizations.

Topics will include the new CCHSA accreditation program, its components and planned improvements; new content areas in the CCHSA standards; accreditation and organization success stories; patient safety – standards, indicators and other aspects; and integrating accreditation into business and quality improvement plans.

For more information, contact Josie Mazzola at [jmazzola@oha.com](mailto:jmazzola@oha.com) or 416-205-1356.

## Emergency Preparedness: Responding to CBRN Incidents

March 29 - 30, 2007

Metro Toronto Convention Centre (North  
Building), 255 Front St. W., Toronto

The OHA presents the following pre-conference workshop and conference as part of its Emergency Preparedness series. The sessions will provide attendees with a forum to learn about leading practices in Chemical, Biological, Radiological, and Nuclear (CBRN) planning and response from local and international leaders.

### Pre-Conference Workshop, March 29, 2007

Attendees have the opportunity to attend a half-day pre-conference workshop to participate in an Emergency Operations Centre table-top exercise and a CBRN decontamination simulation.

Attendance for this pre-conference workshop is limited and early registration is recommended.

### Conference, March 30, 2007

Ontario hospitals play a central role in responding to the health impacts of CBRN incidents, whether they are natural or deliberate in nature. As part of the MOHLTC Emergency Preparedness agenda, all Ontario hospitals that provide emergency/urgent care have received CBRN supplies and equipment and should be in the process of completing their operational level training. The principles of the program include ensuring provincial standardization, inter/intra-operability, and consistent training across facilities.

For further information, contact Shannon Byck Munday at [sbyckmunday@oha.com](mailto:sbyckmunday@oha.com) or 416-205-1357.

(Continued on next page)

# OHA Conferences (continued)

**Leading Management Through Exemplary Leadership Level I Course**  
April 30, May 1 - 2, 2007  
Ontario Hospital Association,  
200 Front St. W., Toronto

The health care system is currently in a busy period of role clarification, relationship determination and system integration through lectures and group discussions. This course will outline the latest thinking on how leaders can delegate, organize, guide and monitor workflow, and make more effective decisions.

For further information, contact Marisa Bavaro at [mbavaro@oha.com](mailto:mbavaro@oha.com) or 416-205-1309.

**Managing Human Resources Course**  
May 7 - 9, 2007  
Ontario Hospital Association,  
200 Front St. W., Toronto

Hospital leaders understand that in today's competitive labour market, maximizing human capital is essential to achieving optimal patient care outcomes. This program is aimed at strengthening the leadership capacity and management competencies for those involved in hospital human resources management. This program will provide tools and resources to managers in the areas of recruitment and retention, change management, organizational effectiveness, employee/labour relations, and the creation of healthy and productive work environments.

For further information, contact Marisa Bavaro at [mbavaro@oha.com](mailto:mbavaro@oha.com) or 416-205-1309



200 Front Street West, Ste. 2800  
Toronto, ON M5V 3L1  
Tel: 416 205 1300  
Fax: 416 205 1360  
[www.oha.com](http://www.oha.com)

## Executive Report

The Executive Report is a weekly publication of the OHA

Editor:  
Amy Ouellette  
416 205 1433  
[aouellette@oha.com](mailto:aouellette@oha.com)